



2-1-1/United Way of Connecticut



CONNECTICUT'S HIV/AIDS PREVENTION AND CARE GUIDE

INTRODUCTION

To view this document online go to <http://www.211ct.org/Search/AIDSHIVPreventionCareGuide.pdf>.

2-1-1'S HIV/AIDS Prevention and Care Guide is intended to provide information on local, state, and federal programs that work to meet the prevention goals and the service needs of Connecticut residents. We hope that the information in our Guide provides information that will help you understand the HIV/AIDS prevention and care options in Connecticut.

2-1-1 is Connecticut's free, confidential information, referral, and crisis intervention service. We are available by phone 24/7 from anywhere in Connecticut. Just dial 2-1-1 and a trained specialist will answer your call.

Please visit our website at www.211ct.org to search our on-line databases:

- Statewide Community Resources Database: <http://www.211ct.org/referweb/>
- 2-1-1 e-Library: <http://www.211ct.org/InformationLibrary/Default.asp>
- Special Directories: <http://www.infoline.org/Search/default.asp>
- Child Care Database: <http://www.211childcare.org>
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2-1-1 is a program of the United Way of Connecticut and the State of Connecticut.

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All critical information should be independently verified.

CONNECTICUT'S HIV/AIDS PREVENTION AND CARE GUIDE
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The information in this directory was reviewed in February 2009. Please report errors or omissions to: Carol Davis, Director, Information Services, (860)571-7526 (carol.davis@ctunitedway.org)

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CONNECTICUT STATE DEPT. OF PUBLIC HEALTH: HIV/AIDS PLANNING

OVERVIEW

The Connecticut Department of Public Health partners with the Connecticut HIV Planning Consortium (CHPC), an integrated statewide public health planning body consisting of care and prevention providers, community representatives, people living with HIV/AIDS (PLWHA), as well as federally mandated organizations (Ryan White Parts A-D and F) and governmental agencies. This new planning body is a merger of the former Connecticut HIV Prevention Community Planning Group (CPG) and the Statewide HIV Care Consortium (SWC). CHPC's mission is: "To create a coordinated statewide care and prevention system in which the rate of new HIV infections is reduced, and those who are living with and affected by HIV/AIDS are connected to appropriate care and support services." Its goal is to develop an integrated, unified statewide prevention and care plan that will support a continuum of services for the prevention of HIV and the care of people living with or affected by HIV/AIDS.

The [**AIDS & CHRONIC DISEASES SECTION**](#) at the CT Dept. of Public Health has two HIV/AIDS dedicated units: the Prevention Unit oversees prevention contractors and initiatives, and the Health Care and Support Services Unit oversees care contractors and initiatives.

The AIDS and Chronic Diseases Section initiatives for HIV/AIDS prevention and care include funding community based HIV and STD testing sites, HIV prevention programs, the CARE partner notification program, and other prevention and treatment programs. This Section also provides referrals to programs, and information about HIV and AIDS.

LINKS TO CT DEPT. OF PUBLIC HEALTH PLANNING DOCUMENTS:

Connecticut HIV Prevention Plan for 2005-2008:
<http://www.ct.gov/dph/cwp/view.asp?a=3135&q=387126>

Epidemiological Profile of HIV and AIDS in Connecticut:
http://www.ct.gov/dph/lib/dph/aids_and_chronic/surveillan ce/epi_profile_2007.pdf

[LINK TO HIV/AIDS COMMUNITY PLANNING NEWS AND UPDATES](#)

STATE PLANNING GROUPS

CONNECTICUT HIV PLANNING CONSORTIUM (CHPC)

The Connecticut HIV Planning Consortium (CHPC) is a statewide Public Health Planning Body for HIV/AIDS care and prevention service delivery in the State of Connecticut. It was formed in October 2007 by the merging of the HIV Prevention Community Planning Group (CPG) and the HIV Statewide Care Consortium (SWC). The CHPC meets monthly to create, implement and maintain an HIV Public Health Plan to optimize resources and meet federal requirements for the Centers for Disease Control and Prevention (CDC) and the Human Resources and Services Administration (HRSA). Membership is inclusive of representatives of Ryan White Parts A-D and F, as well as representatives from communities most affected by HIV, public health officials, providers of health care and prevention services, social and supportive services and People Living with HIV/AIDS (PLWHAs). The goal of the CHPC is to develop, plan and make recommendations for the delivery of core medical and support services for individuals infected/affected by HIV/AIDS, rank priority populations, identify unmet needs and tailor prevention and care efforts to address those needs.

RYAN WHITE PART A PLANNING COUNCILS

New Haven/Fairfield Ryan White Planning Council:
www.ryanwhitecare.org

Greater Hartford Ryan White Part A Planning Council:
www.ryanwhitehartford.org

The Ryan White Comprehensive AIDS Resources Emergency Act (usually called the Ryan White Care Act) is the single largest federal program designed for people living with HIV/AIDS. It was enacted in 1990 and reauthorized in 1996 and 2000. In December 2006, the CARE Act was reauthorized again as the Ryan White HIV/AIDS Treatment Modernization Act of 2006 or "Ryan White Program." The Ryan White Program provides care and support services for people living with HIV

disease and their families. Funding is provided to cities, metropolitan areas, states and directly to providers and organizations (e.g. health centers). The Ryan White Program is divided into five major Parts (formerly called Titles): Part A, B, C, D, and F.

Part A: Funds Eligible Metropolitan Areas (EMAs) and Transitional Grant Areas (TGAs), which consist of cities and metropolitan areas (e.g. counties) most heavily impacted by the HIV epidemic. In Connecticut these TGAs are located in New Haven/Fairfield Counties and Greater Hartford (consisting of Hartford, Middlesex and Tolland Counties).

Part B: Funds all 50 states and provides access to medications for eligible individuals living with HIV/AIDS through the AIDS Drug Assistance Program (ADAP). ADAPs provide FDA-approved HIV-related prescription drugs to low-income PLWHA who have limited or no prescription drug coverage.

Part C: Funds provided directly to ambulatory medical clinics (e.g. community health centers). Supports early intervention services (EIS) to reach people newly diagnosed with HIV and link them with care.

Part D: Funds public and private organizations directly to provide family-centered and community-based services to children, youth and women living with HIV and their families. Provides outreach, primary and specialty medical care and psychosocial support, including links to clinical research.

Part F: Funds three programs – Special Programs of National Significance (SPSN), AIDS Education and Training Centers (AETC) and the Minority AIDS Initiative (MAI)

GOVERNMENT AND COMMUNITY BASED PROGRAMS AND SERVICES

AIDS SERVICE ORGANIZATIONS

Community based agencies that offer information about HIV prevention, HIV and AIDS treatment; support groups; case management; and a variety of other support services.

CADAP – CONN. AIDS DRUG ASSISTANCE PROGRAM (DSS)

CADAP INFORMATION/APPLICATION:

<http://www.ct.gov/dss/lib/dss/PDFs/CADAPapp03.pdf>

CADAP FORMULARY:

<http://www.ct.gov/dss/lib/dss/pdfs/cadap0206.pdf>

State program designed to help people who are living with HIV/AIDS, including immigrants without green cards, pay for federally approved HIV antiretroviral drugs and drugs which prevent opportunistic infections associated with HIV/AIDS. List of approved drugs is extensive and new drugs are added as they are approved.

ELIGIBILITY: Net countable income must be at or below 400% Federal Poverty Level; No asset limit; Once approved for CADAP, must apply for Medicaid or SAGA Medical; Not necessary to be a U.S. citizen or have permanent residency status to be eligible

CARE PROGRAM - COMPANION AWARENESS & RISK EDUCATION

DPH funded CARE Program (Companion Awareness and Risk Education) counselors help people with HIV/AIDS notify present and previous sex or needle-sharing partners that they may have been exposed to HIV. Counselors will tell partners and keep the source confidential or will provide the support needed for the HIV+ person to inform the partner(s) him/herself. Counselors also can give immediate, on-the-spot testing, if wanted, to persons who are being informed of possible exposure to HIV.

ELIGIBILITY: No restriction

COMMUNITY CENTERS FOR PEOPLE WITH HIV

Community centers, also known as Wellness Centers, usually funded by Ryan White Part A, offer psychosocial support, group counseling, and social activities for people living with HIV/AIDS.

COMMUNITY HEALTH CENTERS

LINK TO DPH LIST OF CHCs:

<http://www.ct.gov/dph/cwp/view.asp?a=3138&q=406054>

Community health centers provide health care regardless of insurance and regardless of immigration status. Services are provided on a sliding fee basis and include primary care, substance abuse and mental health care, prenatal care, and social work services. Some community health centers provide prenatal care, some have on-site pharmacies, and some have on-site dental care.

COMPREHENSIVE RISK COUNSELING SERVICES - CRCS

DPH funded program for people who are at high risk of HIV infection provides individualized counseling on risk prevention and coordination of services needed to meet a client's basic needs in order that the client can better focus on developing behaviors to protect his/her health. CRCS is intended for individuals with multiple complex problems and risk reduction needs who are having or are likely to have difficulty initiating or sustaining practices that reduce or prevent HIV acquisition, transmission, or re-infection.

CONNECTICUT AIDS RESOURCE COALITION

Statewide AIDS organization provides system advocacy to improve the service delivery system and access to services for people with HIV/AIDS, manages housing and client assistance funds, and provides training and technical assistance to AIDS service providers. CARC's website maintains an [AIDS Housing Resource Guide](#).

DRUG TREATMENT ADVOCATE PROGRAM (DPH)

Case managers located at community based organizations will do drug/alcohol addiction assessments and then find treatment beds for substance abusers who want to get into drug or alcohol treatment. Case managers can also arrange for subsequent levels of care. The case

managers will transport the person to the treatment site.

NEEDLE EXCHANGE PROGRAMS

[LINK TO CONTACT INFORMATION ON CONNECTICUT'S NEEDLE EXCHANGE PROGRAMS](#)

Needle exchange programs operate in five Connecticut cities (Bridgeport, Danbury, Hartford, New Haven and Stamford) for the purpose of preventing the spread of HIV/AIDS via intravenous drug use. Mobile vans travel to various community sites, and in addition to exchanging used needles for new ones, offer confidential HIV testing and educational materials on disease prevention.

RYAN WHITE CARE ACT PROGRAMS

Ryan White Parts A, B, C, D and F fund outpatient/ambulatory medical care, the ADAP program, early intervention services, medical case management, dental care, substance abuse and mental health treatment services (outpatient), medical nutritional therapy, support services (e.g. transportation, food bank/home delivered meals, emergency financial assistance, housing services, etc.), care and support services for women and children, education and training services, outreach and education for minorities and special projects which support innovative models of HIV care delivery for hard-to-reach populations.

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APPENDICES

CT DEPT. OF SOCIAL SERVICES BENEFITS APPLICATION SITES

CENTRAL OFFICE:

25 Sigourney St., Hartford, CT 06106

Public Information: (800)842-1508; TDD/TTY line: (800)842-4524

NORTHERN REGIONAL OFFICES

Hartford - 3580 Main St., Hartford, CT 06120 – (860)723-1000 [TTY: (860)566-7913]

Serves: Avon, Bloomfield, Canton, East Granby, Farmington, Granby, Hartford, Newington, Rocky Hill, Simsbury, Suffield, West Hartford, Wethersfield, Windsor, Windsor Locks

New Britain – 30 Christian Lane, New Britain, CT 06051 – (860)612-3400 / (866)723-2591

Serves: Berlin, Bristol, Burlington, New Britain, Plainville, Plymouth, Southington

Manchester - 699 East Middle Tpke, Manchester, CT 06040 – (860)647-1441 / (800)859-6646 [TTY: (860)647-5963]

Serves: Andover, Bolton, East Hartford, East Windsor, Ellington, Enfield, Glastonbury, Hebron, Manchester, Marlborough, Somers, South Windsor, Stafford, Tolland, Vernon

Willimantic - 676 Main St., Willimantic, CT 06226 – (860) 465-3500 / (866)327-7700

Serves: Ashford, Brooklyn, Canterbury, Chaplin, Columbia, Coventry, Eastford, Hampton, Killingly, Mansfield, Plainfield, Pomfret, Putnam, Scotland, Sterling, Thompson, Union, Willington, Windham, Woodstock.

SOUTHERN REGIONAL OFFICES

New Haven - 194 Bassett St., New Haven, CT 06511 – (203)974-8000

Serves: Ansonia, Bethany, Branford, Derby, East Haven, Hamden, Milford, New Haven, North Branford, North Haven, Orange, Seymour, Shelton, Wallingford, West Haven, Woodbridge

Middletown - 117 Main St. Ext., Middletown, CT 06457 – (860)704-3100

Serves: Chester, Clinton, Cromwell, Deep River, Durham, East Haddam, East Hampton, Essex, Guilford, Haddam, Killingworth, Lyme, Madison, Meriden, Middlefield, Middletown, Old Lyme, Old Saybrook, Portland, Westbrook

Norwich - 401 West Thames St., Suite 102, Norwich, CT 06360 – (860)823-5000 / (800)473-8909

Serves: Bozrah, Colchester, East Lyme, Franklin, Griswold, Groton, Lebanon, Ledyard, Lisbon, Montville, New London, North Stonington, Norwich, Preston, Salem, Sprague, Stonington, Voluntown, Waterford.

WESTERN REGIONAL OFFICES

Bridgeport - 925 Housatonic Ave., Bridgeport, CT 06606 – (203)551-2700 / (877)551-2700

Serves: Bridgeport, Easton, Fairfield, Monroe, Norwalk, Stratford, Trumbull, Weston, Westport

Stamford - 1642 Bedford St., Stamford, CT 06905 – (203)251-9300 / (866)663-9300

Serves: Darien, Greenwich, New Canaan, Stamford, Wilton

Waterbury - 249 Thomaston Ave., Waterbury, CT 06702 – (203)597-4000 / (866)454-1108 [TTY: (203)597-4175]

Serves: Beacon Falls, Cheshire, Middlebury, Naugatuck, Oxford, Prospect, Southbury, Waterbury, Watertown, Wolcott

Danbury - 342 Main St., Danbury, CT 06810 – (203)207-8900

Serves: Bethel, Bridgewater, Brookfield, Danbury, New Fairfield, New Milford, Newtown, Redding, Ridgefield, Sherman

Torrington - 62 Commercial Boulevard, Suite 1, Torrington, CT 06790 – (860)496-6900 / (800)742-6906

Serves: Barkhamsted, Bethlehem, Canaan, Colebrook, Cornwall, Goshen, Hartland, Harwinton, Kent, Litchfield, Morris, New Hartford, Norfolk, North Canaan, Roxbury, Salisbury, Sharon, Thomaston, Torrington, Warren, Washington, Winchester, Woodbury

FEDERAL POVERTY LEVELS – 4/1/09-3/31/10

Annual Income Guidelines

	100%	125%	130%	150%	185%	200%	235%	250%	300%
Family Size: 1	10,830	13,538	14,079	16,245	20,036	21,660	25,451	27,075	32,490
2	14,570	18,213	18,941	21,855	26,955	29,140	34,240	36,425	43,710
3	18,310	22,888	23,803	27,465	33,874	36,620	43,029	45,775	54,930
4	22,050	27,563	28,665	33,075	40,793	44,100	51,818	55,125	66,150
5	25,790	32,238	33,527	38,685	47,712	51,580	60,607	64,475	77,370
6	29,530	36,913	38,389	44,295	54,631	59,060	69,396	73,825	88,590
7	33,270	41,588	43,251	49,905	61,550	66,540	78,185	83,175	99,810
8	37,010	46,263	48,113	55,515	68,469	74,020	86,974	92,525	111,030
Each add'l person, add:	3,740	4,675	4,862	5,610	6,919	7,480	8,789	9,350	11,220

Monthly Income Guidelines

	100%	125%	130%	150%	185%	200%	235%	250%	300%
Family Size: 1	903	1,128	1,173	1,354	1,670	1,805	2,121	2,256	2,708
2	1,214	1,518	1,578	1,821	2,246	2,428	2,853	3,035	3,643
3	1,526	1,907	1,984	2,289	2,823	3,052	3,586	3,815	4,578
4	1,838	2,297	2,389	2,756	3,400	3,675	4,318	4,594	5,513
5	2,149	2,686	2,794	3,224	3,976	4,298	5,051	5,373	6,448
6	2,461	3,076	3,199	3,691	4,551	4,922	5,783	6,152	7,383
7	2,773	3,466	3,604	4,159	5,130	5,545	6,515	6,931	8,318
8	3,084	3,855	4,009	4,626	5,705	6,168	7,248	7,710	9,253
Each add'l person, add:	312	390	405	468	577	623	732	779	935

SUMMARY CHART

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
2-1-1 www.211ct.org 24 hour information and referral to health and human services in CT; Crisis intervention; Suicide prevention	2-1-1 (V/TTY) (800)203-1234 (V/TTY)
AIDS AND CHRONIC DISEASES SECTION, CONN. DEPT. OF PUBLIC HEALTH http://www.ct.gov/dph/cwp/view.asp?a=3135&q=387010&dphNav_GID=1601&dphPNavCtr=#47044	(860)509-7801
AIDS NATIONAL HOTLINE National 24 hr. hotline managed by the Centers for Disease Control gives information and referrals to callers with questions about HIV and AIDS, and other STDs.	(800)CDC-INFO (888)232-6348 (TTY)
AIDS PROJECT - HARTFORD	(860)247-2437
AIDS PROJECT - NEW HAVEN	(203)624-0947
AIDS PROJECT - GREATER DANBURY	(203)778-2437
AIDS PROJECT - MID-FAIRFIELD	(203)855-9535
AIDS PROJECT - NORTHEAST CONN (WINDHAM REGIONAL COMMUNITY COUNCIL)	(860)423-4534
AIDS PROJECT – SOUTHEAST CONN. (ALLIANCE FOR LIVING)	(860)447-0884
AIR CARE ALLIANCE www.aircareall.org Central listing of aviation organizations providing free air transportation for medical care.	(888)260-9707
ALCOHOL AND DRUG INFORMATION, SAMHSA NATIONAL CLEARINGHOUSE FOR www.health.org National substance abuse information and referral line.	(800)729-6686 (877)767-8432 (Spanish) (800)487-4889 (TTY)
CADAP, CONN. DEPT. OF SOCIAL SERVICES http://www.ct.gov/dss/lib/dss/PDFs/CADAPapp03.pdf (English) http://www.ct.gov/dss/lib/dss/PDFs/CADAPappSp03.pdf (Spanish) Prescription assistance program for people with HIV/AIDS.	(800)233-2503
CENTER FOR MEDICARE ADVOCACY www.medicareadvocacy.org Information, advocacy for Medicare-related issues.	(800)262-4414 (860)456-7790 (V/TTY)
CHARTER OAK HEALTH PLAN www.charteroakhealthplan.com Connecticut's health insurance plan for adults of all incomes who are ages 19 through 64. There are no income or asset limits to qualify, and pre-existing conditions are not a factor in determining eligibility.	(877)772-8625
CHILD DEVELOPMENT INFOLINE http://www.ctunitedway.org/cdi.html Birth to Three, Help Me Grow and Children with Special Health Care Needs programs.	(800)505-7000 (V/TTY)
CHOICES PROGRAM (AREA AGENCIES ON AGING) www.ctelderlyservices.state.ct.us/choices.htm Insurance information and benefits counseling for people ages 60+, or people under age 60 who are disabled and on Medicare. Also offers assistance to Medicare beneficiaries who need help understanding the new Medicare Prescription Drug plan.	(800)994-9422

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
COBRA www.dol.gov/dol/topic/health-plans/cobra.htm Information about the federal COBRA law; or to file COBRA complaints against an employer.	U.S. Dept. of Labor (866)4-USA-DOL
COBRA– SPECIAL PROVISION FOR CT RESIDENTS http://www.cga.ct.gov/2004/rpt/2004-R-0004.htm Information about the special COBRA law for Conn. residents ages 62-65.	Conn. Dept. of Insurance (800)203-3447
CONN. AIDS RESOURCE COALITION (CARC) Membership organization for agencies providing housing for people living with HIV/AIDS.	(860)761-6699
CONNMAP, AGING SERVICES DIVISION, CONN. DEPT. OF SOCIAL SERVICES Card issued to income-eligible Conn. residents that ensures that Medicare providers will not bill for more than the Medicare–approved reasonable rate for covered services.	(800)443-9946
CONNPACE, CONN. DEPT. OF SOCIAL SERVICES http://www.connpace.com/ Prescription assistance program for income eligible individuals ages 65+ or people ages 18-65 receiving SSI or SSD. Income limit; but no asset limit.	(800)423-5026
DEPT OF LABOR, U.S. DEPT. OF http://www.dol.gov/ Information to employees and employers about COBRA and HIPAA.	(866)4-USA-DOL
HEALTH CARE PROFESSIONALS AND PRACTITIONERS LICENSURE AND INVESTIGATION UNIT, CONN. DEPT. OF PUBLIC HEALTH Information about physician’s licensure; or to file complaint.	Licensing: (860)509-7603 Complaints: (860)509-7552
HEALTH REINSURANCE ASSN. www.hract.org/hra/index.htm Privately purchased health insurance for Connecticut residents ages 19-65, including plans for people with pre-existing medical conditions, and a plan for low income CT residents.	(800)842-0004
HEALTHY START Medicaid managed care health plan for pregnant women with household income at or below 250% FPL. (Pregnant woman is counted as family of two); No asset test.	Call 2-1-1 for application sites
HIPAA – HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT http://www.cms.hhs.gov/HIPAAGenInfo/ Rights and protections for people whose health insurance is/was provided by a group plan.	Conn. Dept. of Insurance: (800)203-3447
HIPAA PRIVACY RULE http://www.cms.hhs.gov/HIPAAGenInfo/04_PrivacyStandards.asp#TopOfPage Provides for patient control over rights to, and privacy of, medical records.	HIPAA Hotline (866)627-7748 To file a complaint (800)368-1019
HUSKY A / HUSKY B www.huskyhealth.com Managed care health plans for children ages 18 and under	(877)CT-HUSKY
HUSKY A FOR CAREGIVER RELATIVES www.huskyhealth.com Medicaid managed care health plan for parents/ caretaker relatives who have children on HUSKY A and whose income is at or below 185% FPL; No asset limit.	(877)CT-HUSKY

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
INSURANCE, CONN. DEPT. OF www.ct.gov/cid Provides list of health insurance companies and agents registered in Connecticut, including Medigap insurers and Blue Ribbon policy providers. Will investigate complaints against insurance companies and agents.	(800)203-3447
KATIE BECKETT WAIVER, ALTERNATE CARE UNIT, CONN. DEPT. OF SOCIAL SERVICES (Also known as the Deeming Waiver or the 2176 Model Waiver) Medicaid waiver program enables severely disabled individuals to be cared for at home and be eligible for Medicaid based only on the individual's income and assets, and not the income/assets of legally liable relatives.	(800)445-5394 (800)842-4524 (TTY)
LIONS LOW VISION CENTERS Nonprescription devices and low vision rehabilitation to assist people with low vision.	800-676-5715
MEDICAID (ALSO KNOWN AS TITLE 19), CONN. DEPT. OF SOCIAL SERVICES www.dss.state.ct.us Health insurance at no cost for very low income families with dependent children, elderly or disabled individuals, and refugees.	DSS offices and suboffices
MEDICAID FOR THE EMPLOYED DISABLED, CONN. DEPT. OF SOCIAL SERVICES http://www.dss.state.ct.us/pubs/wibroc.pdf People who are disabled and who are employed and paying Social Security taxes (or who have wage stubs proving earnings if not paying Social Security taxes) can earn up to \$75,000 per year AND BE ELIGIBLE FOR MEDICAID.	DSS Offices and suboffices
MEDICAL SPEND-DOWN PROGRAM, CONN. DEPT. OF SOCIAL SERVICES Medicaid health insurance for individuals whose medical bills bring their income down to the "medically needy income limit" set by DSS.	DSS offices and suboffices
MEDICARE www.medicare.gov Federal insurance program for all Social Security recipients ages 65+, people who are permanently disabled and who have been receiving Social Security benefits for two years, and people with end stage renal disease.	(800)MEDICARE (877)486-2048 (TTY)
MEDICARE SAVINGS PROGRAMS CONN. DEPT. OF SOCIAL SERVICES QMB, SLMB, ALMB: Income eligible individuals and couples can enroll in a Medicare Savings Program that will pay for Medicare premiums, deductibles or co-pays. Level of benefit depends upon income.	DSS offices and suboffices
MEDIGAP Privately purchased insurance policies that supplement benefits available through Medicare Parts A and B. (People on Medicare who have very low income and assets use Medicaid to supplement Medicare.)	Conn. Dept. of Insurance: (800)203-3447 CHOICES Program: (800)994-9422
MENTAL HEALTH INFORMATION CENTER, SAMHSA NATIONAL www.mentalhealth.org National mental health information and referral line.	(800) 789-2647 (866) 889-2647 (TTY)

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
NEAT MARKETPLACE http://www.neatmarketplace.org/ Used, restored assistive devices and medical equipment/supplies for sale.	(866) 526-4492
NORD – NATIONAL ORGANIZATION FOR RARE DISORDERS www.rarediseases.org Information about rare disorders; Also provides prescription assistance for certain drugs.	(800)999-6673
OFFICE OF THE HEALTHCARE ADVOCATE www.ct.gov/oha Mediates disputes between managed care companies and beneficiaries; Informs callers on rights and how to appeal a decision.	1-866-HMO-4446
PARTNERSHIP FOR PRESCRIPTION ASSISTANCE www.pparx.org Phone or web-based information on free or discounted prescription assistance programs that are offered by pharmaceutical companies, and federal and state programs.	Website; or call 1-888-4PPA-NOW
PCA (PERSONAL CARE ASSISTANT) WAIVER PROGRAM, SOCIAL WORK DIVISION, CONN. DEPT. OF SOCIAL SERVICES The PCA Waiver Program funds personal care aides for income/asset eligible adults ages 18-64 with severe and permanent physical disabilities who want to live independently.	Call DSS offices and suboffices and ask for the Social Work Unit
PLANNED PARENTHOOD www.ppct.org ; www.teenwire.com/ Reproductive health care services for both males and females on a sliding fee basis.	To find nearest clinic (800)230-PLAN
PUBLIC HEALTH, CONN. DEPT. OF (DPH) www.dph.state.ct.us Provides information about licensing status of medical facilities and practitioners, investigates complaints; administers funding for public and community health programs.	(860)509-8000 (860)509-7191 (TTY)
RYAN WHITE PART A PLANNING COUNCIL - HARTFORD, MIDDLESEX AND TOLLAND COUNTIES	(860)667-6207
RYAN WHITE PART A PLANNING COUNCIL - NEW HAVEN AND FAIRFIELD COUNTIES	(203)946-7388
SAGA MEDICAL, CONN. DEPT. OF SOCIAL SERVICES Health insurance for very low income adults without dependent children.	DSS offices and suboffices
SOCIAL SERVICES CONN. DEPT. OF (DSS) – CENTRAL OFFICE, PUBLIC INFORMATION LINE http://www.ct.gov/dss/ Administers Medicaid, Medicaid and SAGA programs.	(800)842-1508 (800)842-4524 (TTY)
SOCIAL SERVICES CONN. DEPT. OF (DSS) – FAIR HEARINGS Applicants and clients may appeal benefit decisions by requesting a fair hearing in writing within 60 days from date DSS mails the client a notice of action. Send request to: DSS Office of Administrative Hearings and Appeals 25 Sigourney St., Hartford, CT 06106.	(800)462-0134
STATEWIDE LEGAL SERVICES www.slsct.org Advocacy and legal representation for low income individuals and families in relation to public welfare health insurance programs such as HUSKY, Medicaid, Healthy Start, SAGA.	(800)453-3320

AGENCY/PROGRAM and SUMMARY	CONTACT INFORMATION
STD NATIONAL HOTLINE National 24 hr. hotline managed by the Centers for Disease Control gives information and referrals to callers with questions about HIV and AIDS, and other STDs.	(800)CDC-INFO (888)232-6348 (TTY)
SUICIDE HOTLINE, 2-1-1 Connecticut www.211ct.org Connecticut's 24 hour suicide prevention hotline. 2-1-1 is accredited by the American Assn. of Suicidology.	Dial 2-1-1
TREVOR HELPLINE www.thetrevorproject.org 24 hour crisis hotline for gay, lesbian, bisexual or questioning youth.	(866)488-7386
TUBERCULOSIS CONTROL PROGRAM, CONN. DEPT. OF PUBLIC HEALTH http://www.dph.state.ct.us/BCH/infectiousdise/tubercul.htm Surveillance, prevention and control program ensures that all cases of TB in Connecticut are monitored and treated. Public tuberculosis clinics provide no fee TB treatment and medications.	(860)509-7722
VETERANS AFFAIRS, CONN. HEALTHCARE SYSTEM www.visn1.med.va.gov/vact/ Primary health care, behavioral health care, and prescription drug program for eligible veterans.	VA Health Benefits Call Center (877)222-8387 Eligibility Office at West Haven Medical Center (203)932-5711, Ext. 3328