



**2-1-1 Connecticut: TOP 25 Service Needs**

**Local United Way(s): United Way of Greater New Haven**

**Selected: All Services**

**Gender: Both Age: All**

**Period: 09/01/2009 to 09/30/2009**

**Report Date: 10/5/2009**

**Total Number of Transactions: 5,120**

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**Total Number of Service Requests: 7,515**

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Utilities/Heat	1057
Housing/Shelter	795
Financial Assistance	642
Information Services	582
Public Assistance Programs	432
Food	389
Legal Services	339
Outpatient Mental Health Care	337
Personal/Household Goods	275
Substance Abuse Services	251
Holiday Assistance	219
Health Supportive Services	206
Employment and Training Programs	177
Individual and Family Support Services	177
Transportation	119
Consumer Complaints	103
Outpatient Health Facilities	103
Law Enforcement Agencies	100
Community Services	95
Consumer Regulation	85
Tax Organizations and Services	73
Public Health	72
Criminal Correctional System	66
Consumer Assistance and Protection	63
Educational Institutions/Schools	63