



**2-1-1 Connecticut: TOP 25 Service Needs**

**Local United Way(s): United Way of Northwest Connecticut**

**Selected: All Services**

**Gender: Both Age: All**

**Period: 02/01/2009 to 02/28/2009**

**Report Date: 3/6/2009**

**Total Number of Transactions: 480**

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**Total Number of Service Requests: 702**

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Utilities/Heat	142
Substance Abuse Services	57
Financial Assistance	49
Housing/Shelter	45
Information Services	39
Public Assistance Programs	39
Legal Services	33
Outpatient Mental Health Care	33
Health Supportive Services	31
Food	25
Individual and Family Support Services	25
Tax Organizations and Services	22
Consumer Assistance and Protection	15
Law Enforcement Agencies	13
Employment and Training Programs	12
Transportation	12
Community Services	10
Animal Services	9
Consumer Complaints	9
Personal/Household Goods	9
Social Insurance Programs	9
Outpatient Health Facilities	7
Human Reproduction	6
Community Groups	5
Legal Assistance	5