

2-1-1 Connecticut Statistics: Five-Year Report for Bridgeport

Top Service Requests – Bridgeport

	2002		2003		2004		2005		2006	
Number of Transactions (calls)	17,451		20,106		20,950		21,263		21,470	
Number of Service Requests	24,150		27,394		29,009		29,453		29,860	
Housing/Shelter	2,953	(12.23%)	3,122	(11.40%)	3,193	(11.01%)	3,049	(10.35%)	2,877	(9.63%)
Utilities/Heat	1,570	(6.50%)	1,967	(7.18%)	2,063	(7.11%)	2,430	(8.25%)	2,276	(7.62%)
Legal Services	1,581	(6.55%)	1,687	(6.16%)	1,935	(6.67%)	1,959	(6.65%)	1,999	(6.69%)
Substance Abuse Services	1,475	(6.11%)	1,677	(6.12%)	1,827	(6.30%)	1,921	(6.52%)	1,780	(5.96%)
Financial Assistance	1,428	(5.91%)	1,238	(4.52%)	1,270	(4.38%)	1,575	(5.35%)	1,884	(6.31%)
Outpatient Mental Health Care	1,158	(4.80%)	1,214	(4.43%)	1,276	(4.40%)	1,511	(5.13%)	1,336	(4.47%)
Food	765	(3.17%)	937	(3.42%)	899	(3.10%)	1,044	(3.54%)	1,087	(3.64%)
Public Assistance Programs	1,130	(4.68%)	1,283	(4.68%)	1,365	(4.71%)	1,344	(4.56%)	1,475	(4.94%)
Personal/Household Goods	485	(2.01%)	543	(1.98%)	708	(2.44%)	706	(2.40%)	786	(2.63%)
Employment and Training Programs	574	(2.38%)	629	(2.30%)	789	(2.72%)	808	(2.74%)	682	(2.28%)

Top Service Requests - Statewide

	2002		2003		2004		2005		2006	
Number of Transactions (calls)	261,711		281,894		299,755		316,736		325,717	
Number of Service Requests	372,084		397,579		429,936		453,847		453,802	
Housing/Shelter	36,963	(9.93%)	39,568	(9.95%)	42,549	(9.90%)	43,983	(9.69%)	39,211	(8.64%)
Utilities/Heat	25,671	(6.90%)	30,032	(7.55%)	34,790	(8.09%)	40,526	(8.93%)	38,747	(8.54%)
Legal Services	22,945	(6.17%)	25,833	(6.50%)	27,630	(6.43%)	28,346	(6.25%)	28,860	(6.36%)
Substance Abuse Services	28,662	(7.70%)	30,433	(7.65%)	33,398	(7.77%)	35,706	(7.87%)	34,313	(7.56%)
Financial Assistance	18,785	(5.05%)	16,349	(4.11%)	18,880	(4.39%)	21,756	(4.79%)	25,702	(5.66%)
Outpatient Mental Health Care	20,447	(5.50%)	20,259	(5.10%)	22,408	(5.21%)	23,398	(5.16%)	22,594	(4.98%)
Food	11,900	(3.20%)	13,710	(3.45%)	14,977	(3.48%)	15,524	(3.42%)	15,097	(3.33%)
Public Assistance Programs	16,573	(4.45%)	19,327	(4.86%)	21,733	(5.05%)	23,096	(5.09%)	23,197	(5.11%)
Personal/Household Goods	6,713	(1.80%)	7,195	(1.81%)	8,372	(1.95%)	9,224	(2.03%)	9,378	(2.07%)
Employment and Training Programs	7,085	(1.90%)	8,261	(2.08%)	9,486	(2.21%)	10,284	(2.27%)	9,059	(2.00%)

Service Request Breakdown from 2002-2006

□ By Age – Bridgeport

	2002		2003		2004		2005		2006	
4 and Under	441	(1.83%)	683	(2.49%)	828	(2.85%)	926	(3.14%)	745	(2.49%)
5 to 14	931	(3.85%)	1,197	(4.37%)	1,390	(4.79%)	1,320	(4.48%)	1,271	(4.26%)
15 to 18	980	(4.06%)	1,181	(4.31%)	1,220	(4.21%)	1,118	(3.80%)	1,031	(3.45%)
19 to 34	6,420	(26.58%)	6,900	(25.19%)	7,499	(25.85%)	7,839	(26.61%)	8,261	(27.66%)
35 to 59	5,306	(21.97%)	6,826	(24.92%)	6,878	(23.71%)	7,314	(24.83%)	7,881	(26.39%)
60 to 74	843	(3.49%)	870	(3.18%)	1,094	(3.77%)	1,158	(3.93%)	1,394	(4.67%)
75+	399	(1.65%)	525	(1.92%)	442	(1.52%)	476	(1.62%)	420	(1.41%)
N/A	4,604	(19.06%)	4,487	(16.38%)	4,215	(14.53%)	3,209	(10.89%)	2,337	(7.83%)

□ By Age - Statewide

	2002		2003		2004		2005		2006	
4 and Under	6,543	(1.76%)	9,006	(2.27%)	11,462	(2.67%)	13,012	(2.87%)	11,525	(2.54%)
5 to 14	13,029	(3.50%)	16,293	(4.10%)	18,633	(4.33%)	18,961	(4.18%)	17,284	(3.81%)
15 to 18	14,709	(3.95%)	15,696	(3.95%)	17,141	(3.99%)	16,913	(3.73%)	15,884	(3.50%)
19 to 34	91,271	(24.53%)	102,451	(25.77%)	10,8837	(25.31%)	116,331	(25.63%)	120,867	(26.63%)
35 to 59	99,395	(26.71%)	111,786	(28.12%)	119,486	(27.79%)	127,861	(28.17%)	136,552	(30.09%)
60 to 74	15,540	(4.18%)	17,019	(4.28%)	19,217	(4.47%)	20,603	(4.54%)	22,070	(4.86%)
75+	8,248	(2.22%)	9,045	(2.28%)	10,739	(2.50%)	10,884	(2.40%)	10,909	(2.40%)
N/A	67,167	(18.05%)	53,239	(13.39%)	45,818	(10.66%)	40,734	(8.98%)	26,987	(5.95%)

□ By Gender – Bridgeport

	2002		2003		2004		2005		2006	
Male	4,991	(20.67%)	5,910	(21.57%)	6,121	(21.10%)	6,873	(23.34%)	6,708	(22.46%)
Female	12,428	(51.46%)	13,761	(50.23%)	15,010	(51.74%)	15,539	(52.76%)	16,374	(54.84%)
N/A	6,731	(27.87%)	7,723	(28.19%)	7,878	(27.16%)	7,041	(23.91%)	6,778	(22.70%)

□ By Gender - Statewide

	2002		2003		2004		2005		2006	
Male	87,973	(23.64%)	97,368	(24.49%)	107,490	(25.00%)	116,826	(25.74%)	116,847	(25.75%)
Female	198,310	(53.30%)	208,095	(52.34%)	225,898	(52.54%)	245,274	(54.04%)	252,757	(55.70%)
N/A	85,801	(23.06%)	92,116	(23.17%)	96,548	(22.46%)	91,747	(20.22%)	84,198	(18.55%)