

# 2-1-1 Resource Directory for Connecticut Veterans, Active Duty, National Guard and Reserves



## GENERAL VETERANS INFORMATION LINES

*Connecticut Department of Veterans' Affairs*

*Benefits Experts Toll Free 1-866-9CT-VETS (928-8387)*

*or on the web at [www.ct.gov/ctva](http://www.ct.gov/ctva)*

- Veterans Service Officer Newington..... 860-594-6604
- Veterans Service Officer Norwich ..... 860-887-9162
- Veterans Service Officer West Haven ..... 203-931-0460
- Veterans Service Officer Bridgeport..... 203-336-2570
- Veterans Service Officer Waterbury ..... 203-805-6340
- State Veterans Home Healthcare ..... 860-616-3705
- Residential Facility, Veterans Home ..... 860-616-3803
- Substance Abuse Support, Veterans Home ... 860-616-3803

## UNITED STATES DEPARTMENT OF VETERANS AFFAIRS

*Information Toll Free 1-800-827-1000 or [www.va.gov](http://www.va.gov)*

- VA Healthcare West Haven/Newington..... 203-932-5711
- Healthcare For Homeless Veterans..... 203-479-8043
- VA CT Womens Healthcare..... 203-932-5711
- VA Homeless Program ..... 203-931-4036
- Errera Community Center West Haven ..... 203-479-8000
- Federal Veteran Readjustment Centers
  - Hartford Vet Center ..... 860-563-8800
  - West Haven Vet Center ..... 203-932-9899
  - Norwich Vet Center ..... 860-887-1755
  - Danbury Vet Center ..... 203-790-4000

## MORE RESOURCES

- To search for additional resources go to the 2-1-1 Database, [www.211ct.org](http://www.211ct.org).
- Go to <http://www.211ct.org/InformationLibrary> for eLibrary topical papers specifically for Veterans and their families.
- You can dial 2-1-1 directly to talk to one of our call specialists, who can also assist you.

Add/Change Information to Connecticut's 2-1-1 Database Of Health And Human Services  
Contact: Theresa Baylock at 860-571-6053 or [theresa.baylock@ctunitedway.org](mailto:theresa.baylock@ctunitedway.org)

**Alternative Sentencing/Supervision**

*Programs that provide formal supervision of offenders released conditionally on probation or parole or confined to their homes or other venues in the community; that offer alternatives to involvement in the juvenile justice system for youth involved in minor misdemeanors; or that provide the option of participating in counseling, educational or work programs as an alternative to incarceration in a correctional facility, payment of a fine or other sanctions. Defendants convicted of less serious crimes may be sentenced to simple probation, i.e., supervision in the community under the direction of a probation officer. For other crimes, a judge may choose from three intermediate sanctions: community confinement, intermittent confinement, and home detention. For more serious crimes, judges may impose a split sentence, in which the defendant spends a short time in prison and the remainder of the sentence in one of the intermediate sanctions. Community confinement means residence in a treatment center outside the prison walls, such as a halfway house or drug rehabilitation center. Community confinement may be imposed instead of prison time, or as a means of easing transition back into the community after time spent in prison. Intermittent confinement means the defendant is free to go to work or live at home for part of the week, but must spend time in jail on weekends. Home confinement is a judicially managed system of punishment and control for offenders deemed safe enough to live in their own homes, but requiring a higher degree of supervision.*

**for Veterans**

**■ RIVER VALLEY SERVICES**

Silver Street, Middletown, CT 06457  
*Jail Diversion / Veterans Jail Diversion Program*  
 (860) 262-5200 Voice

Court Liaison provides assessment, triage, referral and monitoring of clients with mental health or substance abuse disorders, including veterans, who become involved with the criminal justice system.

**Benefits Assistance**

*Programs that provide assistance for people who are having difficulty understanding and/or obtaining grants, payments, services or other benefits to which they are entitled by law. The programs may help people understand the eligibility criteria for benefits, the benefits provided by the program, the payment process and the rights of beneficiaries; provide consultation and advice; help them complete benefits application forms; negotiate on their behalf with benefits administration staff; and/or represent them in administrative processes or judicial litigation. Included are benefits counseling organizations that offer a range of advocacy services and legal aid programs that offer more formalized legal assistance.*

**for Veterans**

**■ AMERICAN LEGION OF CONNECTICUT, THE - SERVICE OFFICE**

555 Willard Avenue 3rd Floor, Newington, CT 06111  
 (860) 594-6600 Voice

Free advocacy and representation for veterans filing or appealing claims for veterans benefits offered by local, state and federal veterans benefit agencies.

**■ AMERICAN VETERANS' ASSISTANCE LEAGUE**

PO Box 1231, Southbury, CT 06488  
 (203) 586-8978 Voice

Veteran assistance program works in coordination with veterans organizations to provides support for veterans and their families through gift cards for food, clothes and other needed items. Program also offers information on veteran benefits and referrals to other veteran service organizations. Program also provides resources and referrals for veterans and their families.

**■ BRIDGEPORT, CITY OF - HEALTH AND SOCIAL SERVICES - VETERANS AFFAIRS OFFICE**

752 East Main Street Room 180, Bridgeport, CT 06608

(203) 576-7978 Voice  
 Helps veterans locate benefits, counseling and other support services.

**■ COVENTRY, TOWN OF - SENIOR CENTER**

172 Lake Street, Coventry, CT 06238

*Veteran's Advocate*  
 (860) 742-3525 Voice

Veterans can meet with an advocate to discuss benefits and services.

**■ DANBURY VET CENTER**

457 North Main Street 1st Floor, Danbury, CT 06811

(203) 790-4000 Voice  
 Information and referral for veteran benefits and services.

**■ DANBURY, CITY OF - VETERANS AFFAIRS OFFICE**

198 Main Street, Danbury, CT 06810

(203) 797-4620 Voice  
 Helps file claims for benefits available to veterans including the State Soldiers, Sailors, & Marines Fund.

**■ DEFENSE, UNITED STATES DEPARTMENT OF - MILITARY SERVICES**

The Pentagon, Washington, DC 20301-0003  
*Retroactive Stop Loss Special Pay (RSLSP)*  
 (703) 428-0711 Public Information and Analysis  
 Department of Defense and Department of Veterans Affairs joint benefit program for active duty troops and veterans whose service in Iraq or Afghanistan was involuntarily extended or retirement was suspended due to 'stop loss', can apply for the special retroactive pay (\$500 per month) for which they are entitled by Dec 3, 2010. The deadline has been extended to October 21, 2011. (By law, there is no authorization to make payments on claims that are submitted after the due date.)

**■ DISABLED AMERICAN VETERANS**

555 Willard Avenue, Newington, CT 06111  
 (860) 594-6612 Voice

## Service Listings

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Free advocacy and representation for veterans and their families filing or appealing claims for veterans benefits offered by local, state and federal veterans benefit agencies.

### ■ HARTFORD VET CENTER

25 Elm Street, Rocky Hill, CT 06067  
(860) 563-8800 Voice

Information and referral for veteran benefits and services.

### ■ NATIONAL VETERANS LEGAL SERVICES PROGRAM

PO Box 65762, Washington, DC 20035  
(202) 265-8305 Voice

Offers a "Basic Veterans Law" training correspondence course and other published materials for people interested in advocating for and assisting veterans in securing benefits. Also serves as a public policy organization for veteran's rights and benefits. Cases are limited to the Veterans Court or Agent Orange claims.

### ■ NEW HAVEN VET CENTER

141 Captain Thomas Boulevard, West Haven, CT 06516  
(203) 932-9899 Voice

Information and referral for veteran benefits and services.

### ■ NORWICH VET CENTER

2 Cliff Street 3rd Floor, Norwich, CT 06360  
(860) 887-1755 Voice

Assists with applications for veteran benefits and services.

### ■ SOUTH PARK INN

75 Main Street, Hartford, CT 06106  
*Drop-In Center For Veterans*  
(860) 724-0071 Voice

Drop-in center for veterans offers lunch, coffee and assistance with veteran benefits including medical/dental, employment, transportation, discharge upgrades, and DD214 forms. Center is open Th: 1-3pm and provides free transportation to and from House of Bread and Christ Church Cathedral; pick-up at 12:30pm.

### ■ TORRINGTON, CITY OF - VETERAN'S SERVICE OFFICE

33 Coe Place, Torrington, CT 06790  
(860) 489-2531 Voice

The Veterans Office assists area veterans and their dependents in applying for temporary financial assistance through the State Soldiers', Sailors', and Marines' Fund. (This State Fund is for health and maintenance needs of eligible veterans, their spouses (or widows), and their dependent children. Funds can be used for food, clothing, shelter, fuel, utilities, hospital care and other medical expenses, and burial expenses. The Fund is limited by its earnings, so it may not be able to completely meet the veteran's need.) The Veteran's office also helps veterans and their dependents locate other support services.

### ■ VETERANS AFFAIRS, STATE OF CONNECTICUT DEPARTMENT OF - DISTRICT 1 OFFICE, ROCKY HILL

555 Willard Avenue Building 2E, Room 5137, Newington, CT 06111  
(860) 616-3686 Voice  
(860) 594-6604 Voice

District offices assist veterans and their families apply for benefits and entitlements, and will advocate for individuals when necessary.

### ■ VETERANS AFFAIRS, STATE OF CONNECTICUT DEPARTMENT OF - DISTRICT 2 OFFICE, NORWICH

100 Broadway, Norwich, CT 06360  
(860) 887-9162 Voice

District offices assist veterans and their families apply for benefits and entitlements, and will advocate for individuals when necessary.

### ■ VETERANS AFFAIRS, STATE OF CONNECTICUT DEPARTMENT OF - DISTRICT 3 OFFICE, WEST HAVEN

487-B Campbell Avenue, West Haven, CT 06516  
(203) 931-0460 Voice

District offices assist veterans and their families apply for benefits and entitlements, and will advocate for individuals when necessary.

### ■ VETERANS AFFAIRS, STATE OF CONNECTICUT DEPARTMENT OF - DISTRICT 4 OFFICE, BRIDGEPORT

75 Middle Street, Bridgeport, CT 06608  
(203) 336-2570 Voice

District offices assist veterans and their families apply for benefits and entitlements, and will advocate for individuals when necessary.

### ■ VETERANS AFFAIRS, STATE OF CONNECTICUT DEPARTMENT OF - DISTRICT 5 OFFICE, WATERBURY

55 West Main Street, Waterbury, CT 06702  
(203) 805-6340 Voice

District offices assist veterans and their families apply for benefits and entitlements, and will advocate for individuals when necessary.

### ■ VETERANS AFFAIRS, STATE OF CONNECTICUT DEPARTMENT OF - OFFICE OF ADVOCACY AND ASSISTANCE

287 West Street, Rocky Hill, CT 06067  
*Vet Express*

(860) 616-3684 Voice  
(866) 928-8387 Voice  
(860) 616-3604 Voice

Mobile suboffice assists veterans and their families apply for benefits and entitlements. Van is equipped with computers and printers to allow veteran service officers to initiate claims for veteran's benefits. Service officers will also provide general information and assistance to veterans. Van is

handicapped-accessible and has two work stations and a waiting space. Vet Express will visit locations such as town halls, libraries, state facilities and shopping centers to provide direct customer service to the state's veterans. No appointment is needed to visit the van at any of its scheduled locations.

**■ VETERANS AFFAIRS, STATE OF CONNECTICUT DEPARTMENT OF - VETERANS SERVICE OFFICER**

555 Willard Avenue, Newington, CT 06111  
(860) 594-6604 Voice

District offices assist veterans and their families apply for benefits and entitlements, and will advocate for individuals when necessary.

**■ VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ELIGIBILITY OFFICE**

950 Campbell Avenue, West Haven, CT 06516

(203) 932-5711 Ext. 3328 Voice  
(877) 222-8387 Voice  
(866) 808-7921 Voice

Assists veterans and their families applying for benefits and entitlements.

**■ VETERANS OF FOREIGN WARS**

287 West Street, Rocky Hill, CT 06067  
(860) 616-2360 Voice

Performs legal work for veterans' disability claims and related legal matters. Also, organization promotes and advocates for veterans' benefits.

**■ VETERANS OF FOREIGN WARS - STATE SERVICE OFFICE**

555 Willard Avenue Room 3133, Newington, CT 06111

(860) 594-6610 Voice

Performs legal work for veterans' disability claims and related legal matters. Also, organization promotes and advocates for veterans' benefits.

**■ WINDHAM REGIONAL COMMUNITY COUNCIL**

872 Main Street, Willimantic, CT 06226

*Veterans Adviser Program*

(860) 423-4534 Ext. 337 Voice

The Veterans Adviser Program provides outreach, referral, and advocacy services for Windham area veterans.

Funds for rent, housing, utilities, medical bills and other needs are distributed by the Veterans Coordinator for the Soldiers, Sailors and Marines Fund.

**Career Counseling**

*Programs that provide information and guidance for people who need to evaluate their aptitude, abilities and interests in order to choose a vocation or career and select the type of training that will enable them to obtain and progress in positions in the public or private sector*

*that are productive and fulfilling.*

**for Veterans**

**■ AMERICAN CORPORATE PARTNERS**

400 Madison Avenue Suite 7A, New York, NY 10017

(212) 752-0700

Nationwide mentoring program helps veterans transition from the armed services to the civilian workforce through mentoring, career counseling, and networking with business and education professionals.

**■ CT WORKS ONE STOP CAREER CENTERS - BRIDGEPORT/DOL**

2 Lafayette Square, Bridgeport, CT 06604

(203) 455-2711 Voice

(203) 455-2714 TTY

(203) 455-2780 Fax

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - DANBURY/DOL**

4 Liberty Street, Danbury, CT 06810

(203) 437-3380 Voice

(203) 731-2810 TTY

(203) 797-4142 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - DANIELSON/KILLINGLY - DOL**

95 Wescott Road, Danielson, CT 06239

(860) 412-7000 Voice

(860) 412-7034 TTY

(860) 779-5847 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - DERBY (VALLEY)**

33 Elizabeth Street, Derby, CT 06418

(203) 734-3443 Voice

(866) 859-8818 Voice

**(203) 734-3507 Voice**

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - ENFIELD/DOL**

786 Enfield Street, Enfield, CT 06082

(860) 899-3559 Voice

(860) 899-3565 TTY

(860) 745-8097 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - HAMDEN/DOL**

37 Marne Street, Hamden, CT 06514

(203) 859-3412 Voice

(203) 859-3313 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - HARTFORD/DOL**

3580 Main Street, Hartford, CT 06120

(860) 256-3713 Voice

(860) 256-3514 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - MERIDEN/DOL**

85 West Main Street, Meriden, CT 06451

(203) 238-6148 Voice

(203) 238-6145 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP)

assist veterans with employment and training needs.

Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - MIDDLETOWN/DOL**

645 South Main Street, Middletown, CT 06457

(860) 754-5000 Voice

(860) 754-5168 Voice

(860) 754-5199 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - NEW BRITAIN/DOL**

260 Lafayette Street, New Britain, CT 06053

(860) 827-6253 Voice

(860) 827-6246 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - NEW LONDON/DOL**

Shaw's Cove Six, New London, CT 06320

(860) 439-7580 Voice

(860) 439-7414 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - NORWICH/DOL**

113 Salem Turnpike Suite 200, Norwich, CT 06360

(860) 859-5600 Voice

(860) 859-5613 TTY

(860) 859-5606 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible

for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - STAMFORD**

1642 Bedford Street 1st Floor, Stamford, CT 06905

(203) 353-1984 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs.

Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - TORRINGTON/DOL**

685 Main Street, Torrington, CT 06790

(860) 496-3300 Voice

(800) 354-3305 Voice

(860) 496-3355 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs.

Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - WATERBURY/DOL**

249 Thomaston Avenue, Waterbury, CT 06702

(203) 437-3295 Voice

(203) 437-3394 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs.

Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - WILLIMANTIC/DOL**

1320 Main Street, Willimantic, CT 06226

(860) 786-6200 Voice

(860) 465-3164 TTY

(860) 465-2121 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs.

Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**Case/Care Management**

*Programs that develop plans for the evaluation, treatment and/or care of individuals who, because of age, illness, disability or other difficulties, need assistance in planning and arranging for services; which assess the individual's needs; coordinate the delivery of needed services; ensure that services are obtained in accordance with the case plan; and follow up and monitor progress to ensure that services are having a beneficial impact on the individual.*

**for Families of Military Personnel/Veterans**

**■ MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - MILITARY FAMILY SUPPORT PROGRAM**

410 Capitol Avenue 4th Floor, Hartford, CT 06134

*Military Family Support Program (MSP)*

(866) 251-2913 Voice

(860) 418-6979 Voice

Service members who are awaiting deployment to, who are currently a part of, or who are back home from Operation Enduring Freedom or Operation Iraqi Freedom are eligible for free case management and counseling services to help them and their families adjust to the changes and stresses that they are experiencing. Family members, including spouses, children, siblings, parents, grandparents, and significant others are also eligible for free services. This program will link service members and/or their family member to service providers in their community to help them with relationship and family issues; depression, stress and anxiety; child and youth issues; and substance abuse problems. Military personnel will have access to clinicians experienced in readjustment issues, including post traumatic stress syndrome. In addition to counseling, the program will refer to benefit programs, education services, and Family Readiness Groups. All services are entirely confidential.

**■ VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM**

950 Campbell Avenue, West Haven, CT 06516

(203) 932-5711 Voice

(866) 808-7921 Voice

(877) 222-8387 Voice

*Family Caregivers of Eligible Post-911 Veterans/Servicemembers*

Program provides additional support to eligible post-911 veterans who elect to receive their care in a home setting from a primary family caregiver. Additional services include a monthly stipend, access to health care insurance if the family caregiver does not have existing health insurance, mental health services, travel expenses, comprehensive caregiver training and respite care.

(203) 932-5711 Voice

(866) 808-7921 Voice

*VA Caregiver Support*

Programs for veterans and their family caregivers include respite care, case management and service coordination, assistance with personal care (bathing and grooming), social and emotional support and home safety evaluations.

**■ VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM, NEWINGTON  
CAMPUS**

555 Willard Avenue, Newington, CT 06111

(860) 666-6951 Voice

(877) 222-8387 Voice

*Family Caregivers of Eligible Post-911*

*Veterans/Servicemembers*

Program provides additional support to eligible post-911 veterans who elect to receive their care in a home setting from a primary family caregiver. Additional services include a monthly stipend, access to health care insurance if the family caregiver does not have existing health insurance, mental health services, travel expenses, comprehensive caregiver training and respite care.

(860) 666-6951 Voice

*VA Caregiver Support*

Programs for veterans and their family caregivers include respite care, case management and service coordination, assistance with personal care (bathing and grooming), social and emotional support and home safety evaluations.

**for Homeless People \* Veterans**

**■ HOMES FOR THE BRAVE**

655 Park Avenue, Bridgeport, CT 06604

*Homes for the Brave*

(203) 338-0669 Voice

Homes for the Brave provides case management, vocational guidance, and housing assistance for employment-ready homeless veterans referred by the VA Healthcare for Homeless Veterans Outreach team.

**■ NEW LONDON HOMELESS HOSPITALITY  
CENTER**

19 Jay Street, New London, CT 06320

(860) 439-1573 Voice

Homeless advocates help homeless veterans access services or benefits provided by the Connecticut Department of Social Services, the Social Security Administration, and other social service agencies; accompany homeless vets on visits to doctors and clinics; and help them find job training and housing opportunities.

**■ VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM, ERRERA  
COMMUNITY CARE CENTER**

114-152 Boston Post Road, West Haven, CT 06516

(203) 479-8000 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

*Homeless Veterans Case Management*

Case management for homeless veterans including those with psychiatric disabilities or substance addictions.

(203) 710-6529 Voice

*HUD- VASH (Veterans Affairs Supportive Housing)*

Joint program between the United States Department of Veterans (VA) and the United States Department of Housing and Urban Development (HUD) provides

supportive housing with case management services to veterans experiencing chronic homelessness (defined as any veteran who has been homeless for one year or has had 4 episodes of homelessness in the past three years). Veterans must be eligible for VA health care and demonstrate a need for case management services. Veterans who are a lifetime registered sex offender are not eligible for a HUD-VASH voucher. The HUD-VASH clinical case manager will help develop a Section 8 application. The local Public Housing Authority will determine Section 8 eligibility. HUD-VASH vouchers are expected to be used in the city/town and service area they were awarded. Portability is limited and reviewed clinically on a case by case basis.

**for Veterans**

**■ MENTAL HEALTH AND ADDICTION  
SERVICES, STATE OF CONNECTICUT  
DEPARTMENT OF - MILITARY FAMILY  
SUPPORT PROGRAM**

410 Capitol Avenue 4th Floor, Hartford, CT 06134

*Military Family Support Program (MSP)*

(866) 251-2913 Voice

(860) 418-6979 Voice

Service members who are awaiting deployment to, who are currently a part of, or who are back home from Operation Enduring Freedom or Operation Iraqi Freedom are eligible for free case management and counseling services to help them and their families adjust to the changes and stresses that they are experiencing. Family members, including spouses, children, siblings, parents, grandparents, and significant others are also eligible for free services. This program will link service members and/or their family member to service providers in their community to help them with relationship and family issues; depression, stress and anxiety; child and youth issues; and substance abuse problems. Military personnel will have access to clinicians experienced in readjustment issues, including post traumatic stress syndrome. In addition to counseling, the program will refer to benefit programs, education services, and Family Readiness Groups. All services are entirely confidential.

**■ SAINT LUKE'S ELDERCARE SERVICES**

100 Riverview Center Suite 202, Middletown, CT 06457

(860) 347-5661 Voice

Outreach to older adults, ages 65+ and veterans, ages 60+ who are homebound. Organization provides case management, information and referral, support, and assistance with maintaining independent living. Services are extended to family members with concerns about an elderly relative.

**Disease/Disability Information**

*Programs that provide information about the etiology, symptoms, preventive measures, screening/diagnostic procedures, and/or methods of treatment or management for specific illnesses or disabling conditions; and/or which disseminate information about the latest research with regard to a particular illness or condition. Included are programs that maintain disease registries, i.e., databases that contain information about people who have been diagnosed with a specific type of disease and have been treated by a particular hospital or live within a particular geographic area. Registry information is used by public health authorities to identify and investigate unusual patterns of occurrence of the disease and can help communities plan for and deliver needed medical services.*

**for Veterans****■ NATIONAL VETERANS SERVICES FUND**

PO Box 2465, Darien, CT 06820-0465

(800) 521-0198 Voice

Provides packet of information about health problems related veterans; has an extensive repository of free information on topics ranging from the history of the Agent Orange lawsuit to the most recent Gulf War legislation.

**Food Pantries**

*Programs that acquire food products through donations, canned food drives, food bank programs or direct purchase and distribute the food to people who are in emergency situations. Some pantries deliver food to people whose disabilities or illnesses make it difficult for them to leave home.*

**for Veterans****■ BRIDGEPORT, CITY OF - HEALTH AND SOCIAL SERVICES - VETERANS AFFAIRS OFFICE**

752 East Main Street Room 180, Bridgeport, CT 06608

(203) 576-7978 Voice

Offers a food pantry for veterans in need. Canned goods along with a supermarket gift card for meat and other perishable items are offered once a month. Call for an appointment or walk in M,T,F: 9am-2pm.

The food pantry accepts donations of nonperishable food and gift certificates.

**General Counseling Services**

*Programs that provide emotional support, information and guidance to help people resolve whatever personal or interpersonal difficulties they are experiencing. The counselor can address any issue that is troubling the individual, but does not specialize in the treatment of any particular problem area.*

**for Families of Military Personnel/Veterans****■ MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - MILITARY FAMILY SUPPORT PROGRAM**

410 Capitol Avenue 4th Floor, Hartford, CT 06134

*Military Family Support Program (MSP)*

(866) 251-2913 Voice

(860) 418-6979 Voice

Service members who are awaiting deployment to, who are currently a part of, or who are back home from Operation Enduring Freedom or Operation Iraqi Freedom are eligible for free case management and counseling services to help them and their families adjust to the changes and stresses that they are experiencing. Family members, including spouses, children, siblings, parents, grandparents, and significant others are also eligible for free services. This program will link service members and/or their family member to service providers in their community to help them with relationship and family issues; depression, stress and anxiety; child and youth issues; and substance abuse problems. Military personnel will have access to clinicians experienced in readjustment issues, including post traumatic stress syndrome. In addition to counseling, the program will refer to benefit programs, education services, and Family Readiness Groups. All services are entirely confidential.

**for Veterans****■ MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - MILITARY FAMILY SUPPORT PROGRAM**

410 Capitol Avenue 4th Floor, Hartford, CT 06134

*Military Family Support Program (MSP)*

(866) 251-2913 Voice

(860) 418-6979 Voice

Service members who are awaiting deployment to, who are currently a part of, or who are back home from Operation Enduring Freedom or Operation Iraqi Freedom are eligible for free case management and counseling services to help them and their families adjust to the changes and stresses that they are experiencing. Family members, including spouses, children, siblings, parents, grandparents, and significant others are also eligible for free services. This program will link service members and/or their family member to service providers in their community to help them with relationship and family issues; depression, stress and anxiety; child and youth issues; and substance abuse problems. Military personnel will have access to clinicians experienced in readjustment issues, including post traumatic stress syndrome. In addition to counseling, the program will refer to benefit programs, education services, and Family Readiness Groups. All services are entirely confidential.

**■ UNIVERSITY OF CONNECTICUT HEALTH CENTER - MILITARY PTSD TREATMENT STUDY FOR MEN/CHILDREN WITH TRAUMATIC STRESS**

263 Farmington Avenue, Farmington, CT 06030

*Post-Traumatic Stress Disorder Treatment for Iraq/Afghanistan Veterans*

(860) 679-2587 Voice

Health Center is conducting a study comparing two treatments

## Service Listings

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for post-traumatic stress disorder (PTSD) and problems with anger in men who served in the Iraq and Afghanistan wars. Participation involves confidential interviews and ten sessions of psychotherapy at no cost at locations in West Hartford and Farmington.

### **Health Screening/Diagnostic Services**

*Programs that utilize one or a combination of diagnostic tools to test large groups of people who are assumed to be well for the presence of a particular disease or condition or for certain risk factors that are known to be associated with that disease or condition; or which conduct in-depth tests to establish the cause and nature of an individual's presenting illness. The purpose of screening is to identify people who have a potential problem and refer them for early diagnosis and treatment and, where possible, to provide preventive measures. Early identification is particularly important when dealing with conditions that are more difficult to treat when fully developed. The purpose of more in-depth diagnostic work is to establish a logical basis for ongoing treatment.*

### **for Veterans**

#### **HOSPITAL FOR SPECIAL CARE - VETERAN OUTREACH PROGRAM**

2150 Corbin Avenue, New Britain, CT 06053

*Traumatic Brain Injury (TBI) Screening for  
Returning Veterans*

(860) 612-6310 Voice

Provides free traumatic brain injury screenings to veterans of the Iraq and Afghanistan wars who were exposed to roadside blasts or other head trauma. Hospital screenings are offered by phone or over the Internet and direct veterans who report symptoms of TBI to seek further evaluation at the Veterans Administration Hospital in West Haven. The Hospital of Special Care does not provide clinical services.

TBI can result in one or more of the following symptoms:

\*a brief loss of consciousness

\*loss of memory immediately before or after the injury

\*any alteration in mental state at the time of the accident

\*persistent post-concussive symptoms such as irritability, memory problems, headache, and difficulty concentrating

#### **VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, DANBURY PRIMARY CARE CENTER**

7 Germantown Road Suite 2B, Danbury, CT  
06810

(203) 798-8422 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

Offers community-based general health screenings. Tests may include high blood pressure screenings, hearing loss, pulse irregularities, total cholesterol, and diabetes. May also include special testing for specific diseases.

#### **VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, STAMFORD PRIMARY CARE CENTER**

1275 Summer Street Suite 102, Stamford, CT  
06905

(203) 325-0649 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

Offers community-based general health screenings. Tests may include high blood pressure screenings, hearing loss, pulse irregularities, total cholesterol, and diabetes. May also include special testing for specific diseases.

#### **VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, WATERBURY PRIMARY CARE CENTER**

95 Scovill Street, Waterbury, CT 06706

(203) 465-5292 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

Offers community-based general health screenings. Tests may include high blood pressure screenings, hearing loss, pulse irregularities, total cholesterol, and diabetes. May also include special testing for specific diseases.

#### **VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, WINDHAM PRIMARY CARE CENTER**

96 Mansfield Street, Willimantic, CT 06226

(860) 450-7583 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

Offers community-based general health screenings. Tests may include high blood pressure screenings, hearing loss, pulse irregularities, total cholesterol, and diabetes. May also include special testing for specific diseases.

#### **VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, WINSTED PRIMARY CARE CENTER**

115 Spencer Street, Winsted, CT 06098

(860) 738-6985 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

Offers community-based general health screenings. Tests may include high blood pressure screenings, hearing loss, pulse irregularities, total cholesterol, and diabetes. May also include special testing for specific diseases.

### **Helplines/Warmlines**

*Programs that offer a telephone service that enables people who are troubled to talk confidentially about their personal problems with an empathetic listener. These programs are often staffed by volunteers who can offer referrals for ongoing treatment, if needed.*

**for Families of Military Personnel/Veterans**

**■ VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM, NEWINGTON  
CAMPUS**

555 Willard Avenue, Newington, CT 06111

*Coaching Into Care Call Center*

(888) 823-7458 Voice

Coaching Into Care program provided by the Veterans Affairs, Mental Illness Research, Education and Clinical Centers (MIRECC) focuses on helping family members and friends of veterans seek help with their post-deployment difficulties—and supports their efforts to find help for the Veteran. Call center operates 7am-7pm eastern Time or via internet contact at [coachingintocare@va.gov](mailto:coachingintocare@va.gov)

**for Veterans**

**■ NATIONAL GUARD FAMILY PROGRAM  
1411 Jefferson Davis Highway, Arlington, VA  
22202-3231**

*Vets4Warriors Hotline*

(855) 838-8255 Hotline

Peer support 24/7 hotline program provides easy access to trained veteran peers by phone or online representing all branches of the military. Services include access to behavioral health clinicians for substance abuse and behavioral health issues, referrals to local community services, military veteran centers, military healthcare providers based upon the needs of the Service Member, and non-clinical (legal, financial) assistance.

**■ NATIONAL GUARD FAMILY PROGRAM -  
FAMILY ASSISTANCE CENTER -  
HARTFORD**

360 Broad Street, Hartford, CT 06105

*Vets4Warriors Hotline*

(855) 838-8255 Hotline

Peer support 24/7 hotline program provides easy access to trained veteran peers by phone or online representing all branches of the military. Services include access to behavioral health clinicians for substance abuse and behavioral health issues, referrals to local community services, military veteran centers, military healthcare providers based upon the needs of the Service Member, and non-clinical (legal, financial) assistance.

**■ NATIONAL GUARD FAMILY PROGRAM -  
FAMILY ASSISTANCE CENTER -  
MANCHESTER**

330 Main Street, Manchester, CT 06040

*Vets4Warriors Hotline*

(855) 838-8255 Hotline

Peer support 24/7 hotline program provides easy access to trained veteran peers by phone or online representing all branches of the military. Services include access to behavioral health clinicians for substance abuse and behavioral health issues, referrals to local community services, military veteran centers, military healthcare providers based upon the needs of the Service Member,

and non-clinical (legal, financial) assistance.

**■ NATIONAL GUARD FAMILY PROGRAM -  
FAMILY ASSISTANCE CENTER - NEW LONDON**

249 Bayonet Street, New London, CT 06320

*Vets4Warriors Hotline*

(855) 838-8255 Hotline

Peer support 24/7 hotline program provides easy access to trained veteran peers by phone or online representing all branches of the military. Services include access to behavioral health clinicians for substance abuse and behavioral health issues, referrals to local community services, military veteran centers, military healthcare providers based upon the needs of the Service Member, and non-clinical (legal, financial) assistance.

**■ NATIONAL GUARD FAMILY PROGRAM -  
FAMILY ASSISTANCE CENTER - NORWICH**

38 Stott Avenue, Norwich, CT 06360

*Vets4Warriors Hotline*

(855) 838-8255 Hotline

Peer support 24/7 hotline program provides easy access to trained veteran peers by phone or online representing all branches of the military. Services include access to behavioral health clinicians for substance abuse and behavioral health issues, referrals to local community services, military veteran centers, military healthcare providers based upon the needs of the Service Member, and non-clinical (legal, financial) assistance.

**■ NATIONAL GUARD FAMILY PROGRAM -  
FAMILY ASSISTANCE CENTER - WATERBURY**

64 Field Street, Waterbury, CT 06702

*Vets4Warriors Hotline*

(855) 838-8255 Hotline

Peer support 24/7 hotline program provides easy access to trained veteran peers by phone or online representing all branches of the military. Services include access to behavioral health clinicians for substance abuse and behavioral health issues, referrals to local community services, military veteran centers, military healthcare providers based upon the needs of the Service Member, and non-clinical (legal, financial) assistance.

**Hospice Care**

*Programs that provide a full range of supportive services for terminally ill individuals who are in the final stages of their illnesses and for their families. Services may include medical care, pain and symptom management, home nurse visitation, case management, emotional and spiritual support, and bereavement services for the patient and members of the family. Hospice care may be provided at home, in a freestanding hospice facility, a hospice unit of a hospital or in long-term care facilities such as nursing homes. In order to qualify for Medicaid or Medicare reimbursement, an individual must have a life threatening illness and must be certified by their physician to have entered the last six months of life.*

**for Veterans**

■ **VETERANS AFFAIRS, STATE OF CONNECTICUT DEPARTMENT OF - SGT. JOHN L. LEVITOW VETERANS HEALTH CARE CENTER**

287 West Street, Rocky Hill, CT 06067

(860) 616-3700 Voice

(860) 616-3703 Voice

Hospice care for veterans who have an honorable discharge and live in Connecticut.

**Housing Search and Information**

*Programs that assist people to find and select available purchasable or rental housing, commercial lots and/or residential lots which meet their individual needs.*

**for Veterans**

■ **VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ERRERA COMMUNITY CARE CENTER**

114-152 Boston Post Road, West Haven, CT 06516

*HUD- VASH (Veterans Affairs Supportive Housing)*

(203) 710-6529 Voice

Joint program between the United States Department of Veterans (VA) and the United States Department of Housing and Urban Development (HUD) provides supportive housing with case management services to veterans experiencing chronic homelessness (defined as any veteran who has been homeless for one year or has had 4 episodes of homelessness in the past three years). Veterans must be eligible for VA health care and demonstrate a need for case management services. Veterans who are a lifetime registered sex offender are not eligible for a HUD-VASH voucher. The HUD-VASH clinical case manager will help develop a Section 8 application. The local Public Housing Authority will determine Section 8 eligibility. HUD-VASH vouchers are expected to be used in the city/town and service area they were awarded. Portability is limited and reviewed clinically on a case by case basis.

**Individual Advocacy**

*Programs that intercede on behalf of individuals to help them establish eligibility for or obtain needed services when they have been denied benefits or services for which they are eligible, when they need assistance to communicate their needs to a service provider or to otherwise effectively represent themselves, or when they have a complaint about a service. Individual advocacy attempts to reach equitable settlements without resorting to litigation and seeks to meet individual needs without attempting to change social institutions.*

**for Veterans**

■ **AMERICAN LEGION OF CONNECTICUT, THE - SERVICE OFFICE**

555 Willard Avenue 3rd Floor, Newington, CT 06111

(860) 594-6600 Voice

Free advocacy and representation for veterans filing or appealing claims for veterans benefits offered by local, state and federal veterans benefit agencies.

■ **DISABLED AMERICAN VETERANS**

555 Willard Avenue, Newington, CT 06111

(860) 594-6612 Voice

Free advocacy and representation for veterans and their families filing or appealing claims for veterans benefits offered by local, state and federal veterans benefit agencies.

■ **VETERANS OF FOREIGN WARS**

287 West Street, Rocky Hill, CT 06067

(860) 616-2360 Voice

Performs legal work for veterans' disability claims and related legal matters. Also, organization promotes and advocates for veterans' benefits.

■ **VETERANS OF FOREIGN WARS - STATE SERVICE OFFICE**

555 Willard Avenue Room 3133, Newington, CT 06111

(860) 594-6610 Voice

Performs legal work for veterans' disability claims and related legal matters. Also, organization promotes and advocates for veterans' benefits.

■ **WINDHAM REGIONAL COMMUNITY COUNCIL**

872 Main Street, Willimantic, CT 06226

*Veterans Adviser Program*

(860) 423-4534 Ext. 337 Voice

The Veterans Adviser Program provides outreach, referral, and advocacy services for Windham area veterans. Funds for rent, housing, utilities, medical bills and other needs are distributed by the Veterans Coordinator for the Soldiers, Sailors and Marines Fund.

**Internet Information Resources**

*Information that is available to people with personal computers equipped with Internet connections and the appropriate software.*

**for Veterans**

■ **MORTGAGELoan.COM/VETERANS/**

c/o Prime Media Consulting 295 Madison Avenue, 12th Floor, New York, NY 10017

*Housing and Mortgages for Veterans - VA Loans*

Web based guide provides information for veterans and active military on the benefits of, types of, and eligibility requirements for VA Loans.

**Job Corps**

*A nationwide, government-subsidized youth training program that provides remedial education, vocational training and*

*useful work experience including on-the-job training for low and moderate-income, disadvantaged youth who have poor job skills.*

**for Veterans**

**■ LABOR, UNITED STATES DEPARTMENT OF - CONNECTICUT JOB CORPS - HARTFORD**

100 William Shorty Campbell Street, Hartford, CT 06106

*VETS/Job Corps Demonstration Project*  
(800) 733-5627 Voice

In the VETS/Job Corps Demonstration Project veterans may receive career training alongside other veterans. After training, Job Corps staff work with veterans to find a job for up to 21 months. Veterans receive priority enrollment at all Job Corps centers. There are three centers that offer dorm areas exclusively for veterans. Those centers are:

Atterbury Job Corps Center in Edinburgh, Indiana  
Earle C. Clements Job Corps Center in Morganfield, Kentucky  
Excelsior Springs Job Corps Center in Excelsior Springs, Missouri.

**■ LABOR, UNITED STATES DEPARTMENT OF - CONNECTICUT JOB CORPS - NEW HAVEN**

455 Wintergreen Avenue, New Haven, CT 06515

*VETS/Job Corps Demonstration Project*  
(800) 733-5627 Voice

In the VETS/Job Corps Demonstration Project veterans may receive career training alongside other veterans. After training, Job Corps staff work with veterans to find a job for up to 21 months. Veterans receive priority enrollment at all Job Corps centers. There are three centers that offer dorm areas exclusively for veterans. Those centers are:

Atterbury Job Corps Center in Edinburgh, Indiana  
Earle C. Clements Job Corps Center in Morganfield, Kentucky  
Excelsior Springs Job Corps Center in Excelsior Springs, Missouri.

**Job Finding Assistance**

*Programs that help people identify and secure paid employment opportunities that match their aptitude, qualifications, experience and interests.*

**for Veterans**

**■ CAREER RESOURCES**

350 Fairfield Avenue, Bridgeport, CT 06604-6001

*Operation S.E.R.V.E.*  
(203) 953-3267 Voice  
(203) 610-8677 Voice

Program serves Veterans who have recently been released from jail or prison needing employment related services. S.E.R.V.E. services will assist individuals with resume writing, job finding assistance, and helping individuals apply for jobs.

**■ CT WORKS ONE STOP CAREER CENTERS - BRIDGEPORT/DOL**

2 Lafayette Square, Bridgeport, CT 06604

(203) 455-2711 Voice  
(203) 455-2714 TTY  
(203) 455-2780 Fax

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - CTJOB CENTRAL**

(n/a), Wethersfield, CT 06109

*CTJOBcentral/Rapid Reemployment Initiative*

Online job search site offers job seekers the opportunity to search for jobs and list their resume in their chosen field in Connecticut, and nationwide through the national network.

**■ CT WORKS ONE STOP CAREER CENTERS - DANBURY/DOL**

4 Liberty Street, Danbury, CT 06810

(203) 437-3380 Voice  
(203) 731-2810 TTY  
(203) 797-4142 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - DANIELSON/KILLINGLY - DOL**

95 Wescott Road, Danielson, CT 06239

(860) 779-5847 Voice  
(860) 412-7034 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - DERBY (VALLEY)**

33 Elizabeth Street, Derby, CT 06418

(203) 734-3443 Voice  
(866) 859-8818 Voice  
(203) 734-3507 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management,

## Service Listings

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counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

### ■ CT WORKS ONE STOP CAREER CENTERS - ENFIELD/DOL

786 Enfield Street, Enfield, CT 06082  
(860) 899-3559 Voice  
(860) 899-3565 TTY  
(860) 745-8097 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

### ■ CT WORKS ONE STOP CAREER CENTERS - HAMDEN/DOL

37 Marne Street, Hamden, CT 06514  
(203) 859-3412 Voice  
(203) 859-3313 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

### ■ CT WORKS ONE STOP CAREER CENTERS - HARTFORD/DOL

3580 Main Street, Hartford, CT 06120  
(860) 256-3713 Voice  
(860) 256-3514 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

### ■ CT WORKS ONE STOP CAREER CENTERS - MERIDEN/DOL

85 West Main Street, Meriden, CT 06451  
(203) 238-6148 Voice  
(203) 238-6145 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition

Assistance Program (TAP).

### ■ CT WORKS ONE STOP CAREER CENTERS - MIDDLETOWN/DOL

645 South Main Street, Middletown, CT 06457  
(860) 754-5000 Voice  
(860) 754-5168 Voice  
(860) 754-5199 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

### ■ CT WORKS ONE STOP CAREER CENTERS - NEW BRITAIN/DOL

260 Lafayette Street, New Britain, CT 06053  
(860) 827-6253 Voice  
(860) 827-6246 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

### ■ CT WORKS ONE STOP CAREER CENTERS - NEW LONDON/DOL

Shaw's Cove Six, New London, CT 06320  
(860) 439-7580 Voice  
(860) 439-7414 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

### ■ CT WORKS ONE STOP CAREER CENTERS - NORWICH/DOL

113 Salem Turnpike Suite 200, Norwich, CT 06360  
(860) 859-5600 Voice  
(860) 859-5613 TTY  
(860) 859-5606 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - STAMFORD**

1642 Bedford Street 1st Floor, Stamford, CT 06905

(203) 353-1984 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - TORRINGTON/DOL**

685 Main Street, Torrington, CT 06790

(860) 496-3300 Voice

(800) 354-3305 Voice

(860) 496-3355 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - WATERBURY/DOL**

249 Thomaston Avenue, Waterbury, CT 06702

(203) 437-3295 Voice

(203) 437-3394 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - WILLIMANTIC/DOL**

1320 Main Street, Willimantic, CT 06226

(860) 786-6200 Voice

(860) 465-3164 TTY

(860) 465-2121 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ EMPLOYER PARTNERSHIP OF THE ARMED FORCES**

2400 Army Pentagon, Washington, DC 20310-2400

(910) 728-3031 Voice

(877) 450-4473 Voice

Army Reserve and National Guard partnership connects employers with service members and their families who are looking for jobs and provides service members and their families with prejob guidance and job finding assistance.

**■ FEDS HIRE VETS**

Veterans Employment Program Office 1900 E Street Nw, Washington, DC 20415

(202) 606-5090 Leave a message

Website of the Federal Government helps men and women who have served in the military find employment in the Federal Government.

**Job Training Formats**

*Programs that offer apprenticeships, training through business practice firms, classroom training, internships, on-the-job training, work experience or other formats for training that prepares people for specific types of employment. The training may feature formal instruction in an institutional classroom setting, hands-on experience at a job site under varying arrangements or a combination of the two as the means by which trainees acquire the skills required to perform the job.*

**for Veterans**

**■ CAREER RESOURCES**

350 Fairfield Avenue, Bridgeport, CT 06604-6001  
*Operation S.E.R.V.E.*

(203) 953-3267 Voice

(203) 610-8677 Voice

Program serves Veterans who have recently been released from jail or prison needing employment related services. S.E.R.V.E. services will assist individuals with resume writing, job finding assistance, and helping individuals apply for jobs.

**■ CT WORKS ONE STOP CAREER CENTERS - BRIDGEPORT/DOL**

2 Lafayette Square, Bridgeport, CT 06604

(203) 455-2711 Voice

(203) 455-2714 TTY

(203) 455-2780 Fax

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - DANBURY/DOL**

4 Liberty Street, Danbury, CT 06810

(203) 437-3380 Voice

(203) 731-2810 TTY

**(203) 797-4142 Voice**

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - DANIELSON/KILLINGLY - DOL**

95 Wescott Road, Danielson, CT 06239

(860) 779-5847 Voice

(860) 412-7034 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - DERBY (VALLEY)**

33 Elizabeth Street, Derby, CT 06418

(203) 734-3443 Voice

(866) 859-8818 Voice

(203) 734-3507 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - ENFIELD/DOL**

786 Enfield Street, Enfield, CT 06082

(860) 899-3559 Voice

(860) 899-3565 TTY

(860) 745-8097 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - HAMDEN/DOL**

37 Marne Street, Hamden, CT 06514

(203) 859-3412 Voice

(203) 859-3313 TTY

Local Veterans Employment Representatives (LVER) and

Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - HARTFORD/DOL**

3580 Main Street, Hartford, CT 06120

(860) 256-3713 Voice

(860) 256-3514 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - MERIDEN/DOL**

85 West Main Street, Meriden, CT 06451

(203) 238-6148 Voice

(203) 238-6145 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - MIDDLETOWN/DOL**

645 South Main Street, Middletown, CT 06457

(860) 754-5000 Voice

(860) 754-5168 Voice

(860) 754-5199 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - NEW BRITAIN/DOL**

260 Lafayette Street, New Britain, CT 06053

(860) 827-6253 Voice

(860) 827-6246 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - NEW LONDON/DOL**

Shaw's Cove Six, New London, CT 06320  
(860) 439-7580 Voice  
(860) 439-7414 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - NORWICH/DOL**

113 Salem Turnpike Suite 200, Norwich, CT 06360  
(860) 859-5600 Voice  
(860) 859-5613 TTY  
(860) 859-5606 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - STAMFORD**

1642 Bedford Street 1st Floor, Stamford, CT 06905  
(203) 353-1984 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - TORRINGTON/DOL**

685 Main Street, Torrington, CT 06790  
(860) 496-3300 Voice  
(800) 354-3305 Voice  
(860) 496-3355 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - WATERBURY/DOL**

249 Thomaston Avenue, Waterbury, CT 06702  
(203) 437-3295 Voice  
(203) 437-3394 TTY

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**■ CT WORKS ONE STOP CAREER CENTERS - WILLIMANTIC/DOL**

1320 Main Street, Willimantic, CT 06226  
(860) 786-6200 Voice  
(860) 465-3164 TTY  
(860) 465-2121 Voice

Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program Specialists (DVOP) assist veterans with employment and training needs. Veterans are offered vocational guidance, case management, counseling services, and workshops on topics such as resumes and cover letters, job search, and using the Internet. Veterans who are separated from the military are also eligible for the Connecticut Transition Assistance Program (TAP).

**Legal Representation**

*Programs that are staffed by lawyers who appear on behalf of their clients in criminal, civil and/or administrative actions and proceedings in addition to offering legal advice and guidance.*

**for Veterans**

**■ JEROME N. FRANK LEGAL SERVICES ORGANIZATION**

133 Wall Street, New Haven, CT 06511  
*Yale Veterans Legal Services Clinic*  
(203) 432-4800 Voice

Legal representation provided by Yale students for Connecticut veterans in cases related to benefits, discharges, immigration and pardon matters. Clinic assists vulnerable veteran populations such as women, recently returned, non-citizen, LGBT and elderly veterans.

**■ NATIONAL VETERANS LEGAL SERVICES PROGRAM**

PO Box 65762, Washington, DC 20035  
(202) 265-8305 Voice

Represents veterans and their dependents who are seeking benefits before the U.S. Dept. of Veterans Affairs and in court.

**■ VETERANS CONSORTIUM PRO BONO PROGRAM, THE**

701 Pennsylvania Avenue, NW Suite 131, Washington, DC 20004  
(888) 838-7727 Voice  
(202) 628-8164 Voice

Veterans rights organization provides free attorneys to qualifying veterans and their family members who have an

## Service Listings

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appeal pending at the U.S. Court of Appeals for Veterans Claims (Court). The Veterans Consortium recruits and trains volunteer attorneys to help appellants, free of charge, with their appeals at the Court.

### **Mental Health Evaluation**

*Programs that provide screening, diagnostic and treatment planning services for people who are experiencing acute or chronic psychiatric problems. Included is a continuum of assessment services ranging from a comprehensive psychiatric or psychological evaluation to the administration of one or a combination of psychological tests to examine a particular personality variable. Services may be provided in a variety of settings including hospitals and community-based clinics.*

### **for Families of Military Personnel/Veterans**

#### **■ SCREENING FOR MENTAL HEALTH - MILITARY PATHWAYS**

One Washington Street Suite 304, Wellesley Hills, MA 02481-1708  
(877) 877-3647 Voice

Military Pathways offers service personnel and their families the opportunity to take anonymous, mental health and alcohol use self-assessments online, via the phone, and through special events held at installations. The program is designed to help individuals identify their own symptoms and access assistance before a problem becomes serious. The self-assessments address posttraumatic stress disorder (PTSD), depression, generalized anxiety disorder, alcohol use, and bipolar disorder.

### **Outreach Programs**

*Organizations that make an effort to increase the availability and utilization of community services by specific target populations by providing direct services for targeted individuals in their homes or other convenient locations or by making special efforts to ensure that a particular group is aware of available services and encouraged to participate. Included are programs that do outreach regarding their own services as well as those which encourage a target population to use a wide variety of services.*

### **for Homeless People \* Veterans**

#### **■ COLUMBUS HOUSE**

586 Ella Grasso Boulevard, New Haven, CT 06519

*Outreach and Engagement Team*  
(203) 401-4400 Voice

Case managers go out into the community to engage men and women with severe mental illness and substance addictions who are living under bridges, in abandoned buildings and on the streets of New Haven. Collaborative team includes workers from Columbus House, The Connection, Hill Health Center, and Marrekech. Team provides case management services, referrals to treatment, housing, entitlements, and other services based on individual needs.

#### **■ FRIENDSHIP SERVICE CENTER OF NEW BRITAIN**

85 Arch Street, New Britain, CT 06051  
*Supportive Services for Veteran Families (SSVF)*  
(860) 225-0211 Voice

SSVF provides assistance and outreach to veterans and/or families of veterans who are homeless or at imminent risk of homelessness. Services include financial assistance with rent, security deposits, utilities, and moving costs, outreach services and screening for VA benefits eligibility, and assistance with child care and transportation.

#### **■ VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ERRERA COMMUNITY CARE CENTER**

114-152 Boston Post Road, West Haven, CT 06516

*Homeless Veterans Outreach Team*  
(203) 479-8000 Voice  
(877) 222-8387 Voice  
(866) 808-7921 Voice

Provides comprehensive outreach to homeless veterans and makes sure they are connected to VA or other available community services.

### **for Veterans**

#### **■ WINDHAM REGIONAL COMMUNITY COUNCIL**

872 Main Street, Willimantic, CT 06226  
*Veterans Adviser Program*  
(860) 423-4534 Ext. 337 Voice

The Veterans Adviser Program provides outreach, referral, and advocacy services for Windham area veterans. Funds for rent, housing, utilities, medical bills and other needs are distributed by the Veterans Coordinator for the Soldiers, Sailors and Marines Fund.

### **Sexual Assault Hotlines**

*Programs that provide telephone crisis intervention services for people who are survivors of rape, incest and other forms of sexual assault. Services may include steps to ensure the individual's safety; short-term emotional support; information regarding the person's rights and alternatives; and referrals and/or accompaniment to resources for medical, legal and emotional needs, advocacy and other related services.*

### **for Families of Military Personnel/Veterans**

#### **■ NAVY FLEET AND FAMILY SUPPORT CENTER**

Naval Submarine Base Box 93, Building 83, Groton, CT 06349  
*Sexual Assault Prevention and Response (SAPR)*  
(860) 694-3383 Voice  
(860) 694-2791 Voice

Provides support and assistance to victims of sexual assault including victim advocacy.

**Skilled Nursing Facilities**

*Health care facilities or distinct parts of hospitals that provide intensive nursing services as well as supportive services for people who require continuous inpatient care but who are not in an acute phase of an illness.*

**for Veterans**

**■ VETERANS AFFAIRS, STATE OF CONNECTICUT DEPARTMENT OF - SGT. JOHN L. LEVITOW VETERANS HEALTH CARE CENTER**

287 West Street, Rocky Hill, CT 06067

(860) 616-3700 Voice

(860) 616-3703 Voice

Hospice care for veterans who have an honorable discharge and live in Connecticut.

(860) 616-3700 Voice

(860) 616-3703 Voice

Temporary care for veterans who have honorable discharges, who are residents of Connecticut, and who are receiving care in their home by family members or significant others. Care can be for no less than five days with a total of four weeks per year.

**Small Business Development**

*Programs that provide technical assistance, venture capital, loans, loan guarantees or other forms of support for individuals or groups who want to establish or expand the operation of a small business enterprise or venture. Also included are organizations whose purpose is to protect the interests of small businesses and assure that they receive a fair share of government purchases, government contracts, subcontracts and sales of government property.*

**for Veterans \* Disabilities and Health Conditions**

**■ UNIVERSITY OF CONNECTICUT - STAMFORD BRANCH**

One University Place, Stamford, CT 06901-2315

*Entrepreneurship Bootcamp for Veterans*

(203) 251-8477 Voice

The Entrepreneurship Bootcamp for Veterans with Disabilities (EBV) offers training in entrepreneurship and small business management to veterans with disabilities. The EBV is designed to open the door to business ownership for veterans by 1) developing their skills in the steps and activities associated with launching and growing a small business, and 2) helping them leverage programs and services for veterans and people with disabilities to achieve their entrepreneurial goals.

**Smoking Cessation**

*Programs that utilize one or a variety of techniques including aversion therapy, hypnosis, acupuncture, acupressure, and individual and/or group therapy or mutual support groups to help people who wish to control their dependence on nicotine and give up cigarettes, cigars, pipe tobacco, chewing tobacco, snuff or other substances containing nicotine. Included are smoking "quitlines" which provide information and counseling about tobacco use for people who prefer a telephone-based service.*

**for Veterans**

**■ VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, NEWINGTON CAMPUS**

555 Willard Avenue, Newington, CT 06111

(860) 666-6951 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

Offers smoking cessation programs for veterans. Family members may accompany veteran for assistance and support.

**Specialized Information and Referral**

*Programs that maintain information about community resources that are appropriate for a specific target group or human services sector (for example, youth programs or addiction services) and which link individuals who are in need of specialized services with appropriate resources and/or which provide information about community agencies and organizations that offer specialized services.*

**for Families of Military Personnel/Veterans**

**■ AIR FORCE FAMILY READINESS CENTER - CONNECTICUT AND MASSACHUSETTS**

20 Kirkland Street 66 FSS/FSFR, Hanscom AFB, MA 01731

(781) 377-4222 Voice

Hanscom Airman and Family Readiness Center offers services and programs for single and married active duty military personnel, Department of Defense civilians, retired military personnel and family members. Programs are free of charge and held on base.

**■ ARMY RESERVE - WARRIOR AND FAMILY ASSISTANCE CENTER**

1401 Deshler Street SW, Fort McPherson, GA 30330-2000

(866) 345-8248 Voice

Program of the Army Reserves provides telephone support and assistance for Army Reserve members and their families. The Center helps Army Reserve members with medical care, military and VA benefits, personnel actions, financial difficulties, individual and family counseling, and other issues.

**■ MILITARY HOMEFRONT**

The Pentagon, Washington, DC 20301

Official website of the Department of Defense provides quality of life information and services for military personnel and their families, including desk guides, policies, forms and other information from the service branches and the Department of Defense; tools and custom plans to facilitate a smooth relocation; and phone numbers, addresses and other

## Service Listings

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community based information using online directories and interactive maps.

### ■ MILITARY ONESOURCE

3311 East Old Shakopee Road, Minneapolis, MN 55425-1640

*Information and Referral for Active Military and Their Families*

(800) 342-9647 Voice

(484) 530-5908 Voice

(800) 346-9188 TTY

Information and referral service for military members and their families. Toll free number links callers to information and resources 24 hours/7 days. The website also helps users find answers to many life issues they are facing.

### ■ NATIONAL GUARD FAMILY PROGRAM - FAMILY ASSISTANCE CENTER - HARTFORD

360 Broad Street, Hartford, CT 06105

(800) 858-2677 Voice

(860) 524-4821 Voice

Community Assistance Center provides all branches of active military who live in Connecticut and their families information and referrals for counseling, insurance coverage, legal and financial assistance and communications between Guard and family members.

### ■ NATIONAL GUARD FAMILY PROGRAM - FAMILY ASSISTANCE CENTER - MANCHESTER

330 Main Street, Manchester, CT 06040

(860) 646-0780 Voice

Community Assistance Center provides all branches of active military who live in Connecticut and their families information and referrals for counseling, insurance coverage, legal and financial assistance and communications between Guard and family members.

### ■ NATIONAL GUARD FAMILY PROGRAM - FAMILY ASSISTANCE CENTER - NEW LONDON

249 Bayonet Street, New London, CT 06320

(860) 441-2976 Voice

Community Assistance Center provides all branches of active military who live in Connecticut and their families information and referrals for counseling, insurance coverage, legal and financial assistance and communications between Guard and family members.

### ■ NATIONAL GUARD FAMILY PROGRAM - FAMILY ASSISTANCE CENTER - NORWICH

38 Stott Avenue, Norwich, CT 06360

(860) 883-6934 Voice

Community Assistance Center provides all branches of active military who live in Connecticut and their families information and referrals for counseling, insurance coverage, legal and financial assistance and communications between Guard and family members.

### ■ NATIONAL GUARD FAMILY PROGRAM - FAMILY ASSISTANCE CENTER - WATERBURY

64 Field Street, Waterbury, CT 06702

(203) 574-2406 Voice

Community Assistance Center provides all branches of active military who live in Connecticut and their families information and referrals for counseling, insurance coverage, legal and financial assistance and communications between Guard and family members.

### ■ NATIONAL RESOURCE DIRECTORY

(n/a), Washington, DC 20301

Website connects wounded warriors, military service members, veterans, and their families with those who support them. The website provides access to services and resources at the national, state and local levels to support recovery, rehabilitation and community reintegration.

### ■ NAVY FLEET AND FAMILY SUPPORT CENTER

Naval Submarine Base Box 93, Building 83, Groton, CT 06349

(860) 694-3383 Voice

Military Family Support Centers provide information on benefits available to military personnel and their families, such as commissary privileges and dependent ID cards, and keeps families updated on activities in areas where service members are deployed. The centers will also assist with communications between the families and service members via telephone and computer, provide information on family support groups, and refer families for other services they may need, such as counseling, insurance coverage, and legal and financial assistance.

### ■ OPERATION HOMEFRONT TRI-STATE

678 Aaron Court, Kingston, NY 12401

(866) 401-5541 Voice

(845) 331-2624 Voice

Military personnel support organization provides emergency assistance for active duty military personnel (currently deployed or wounded) and their families. Programs include: Emergency Aid - provides food, baby care items, vehicle donation and repair; Computer - allows children and spouses to stay in touch with their loved ones; Financial Assistance Program - assistance with rent, utilities (heat), and home repairs; Furniture Program - provides household and baby furniture and appliances in working condition; Moving - provides physical labor for families when a service member is deployed; Social Outreach - offers adopt-a-family opportunities, holiday baskets and back to school supplies; and Community - rebuilds the challenged social network of the military community by bringing it online to [www.homefrontonline.com](http://www.homefrontonline.com), a website for service members and families.

### ■ VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, NEWINGTON CAMPUS

555 Willard Avenue, Newington, CT 06111

*Coaching Into Care Call Center*

(888) 823-7458 Voice

Coaching Into Care program provided by the Veterans Affairs, Mental Illness Research, Education and Clinical Centers (MIRECC) focuses on helping family members and friends of veterans seek help with their post-deployment difficulties—and supports their efforts to find help for the Veteran. Call center operates 7am-7pm eastern Time or via internet contact at [coachingintocare@va.gov](mailto:coachingintocare@va.gov)

■ **VFW NATIONAL HOME FOR CHILDREN**  
3573 South Waverly Road, Eaton Rapids, MI 48827

*National Home Helpline*

(800) 313-4200 Voice

The National Home Helpline connects families with support services in their own community and provides intensive case management assistance to resolve pressing issues.

**for Homeless People \* Veterans**

■ **VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - NATIONAL CALL CENTER FOR HOMELESS VETERANS**  
400 Fort Hill Avenue, Canandaigua, NY 14424

*Homeless Veterans Hotline*

(877) 424-3838 Voice

24 hour VA hotline is staffed by trained counselors to link homeless veterans, or veterans at risk of homelessness, and their families to VA medical centers, homeless programs and mental health services as well as federal, state and community agencies and service providers assisting with their needs.

**for Mental Health Issues \* Families of Military Personnel/Veterans**

■ **DEFENSE CENTERS OF EXCELLENCE - DCOE OUTREACH CENTER**

1401 Wilson Boulevard Suite 400, Rosslyn, VA 22209

(866) 966-1020 Voice

DCoE Outreach Center provides information and resources on psychological health, post-traumatic stress disorder, and traumatic brain injury for military personnel, veterans, and their families. The help line is available 24 hour/7 days.

**for Mental Health Issues \* Veterans**

■ **HEALTH AND HUMAN SERVICES, UNITED STATES DEPARTMENT OF - SAMHSA NATIONAL MENTAL HEALTH INFORMATION CENTER**

PO Box 2345, Rockville, MD 20847

*SAMHSA Resources For Military Personnel And Their Families*

(800) 789-2647 Voice

(866) 889-2647 TTY

SAMHSA website, [www.samhsa.gov/vets/](http://www.samhsa.gov/vets/), provides information on and links to mental health and substance

abuse resources for military personnel and their families. The website also provides links to resources for military families coping with trauma.

**for Post Traumatic Stress Disorder \* Families of Military Personnel/Veterans**

■ **DEFENSE CENTERS OF EXCELLENCE - DCOE OUTREACH CENTER**

1401 Wilson Boulevard Suite 400, Rosslyn, VA 22209

(866) 966-1020 Voice

DCoE Outreach Center provides information and resources on psychological health, post-traumatic stress disorder, and traumatic brain injury for military personnel, veterans, and their families. The help line is available 24 hour/7 days.

**for Substance Abuse Issues \* Veterans**

■ **HEALTH AND HUMAN SERVICES, UNITED STATES DEPARTMENT OF - SAMHSA NATIONAL CLEARINGHOUSE FOR ALCOHOL AND DRUG INFORMATION**

5600 Fishers Lane, Rockville, MD 20857

*SAMHSA Resources For Military Personnel And Their Families*

(877) 726-4727 Voice

(800) 662-4357 Voice

(877) 767-8432 Voice

SAMHSA website, [www.samhsa.gov/vets/](http://www.samhsa.gov/vets/), provides information on and links to mental health and substance abuse resources for military personnel and their families. The website also provides links to resources for military families coping with trauma.

**for Veterans**

■ **AMERICAN VETERANS' ASSISTANCE LEAGUE**

PO Box 1231, Southbury, CT 06488

(203) 586-8978 Voice

Veteran assistance program works in coordination with veterans organizations to provides support for veterans and their families through gift cards for food, clothes and other needed items. Program also offers information on veteran benefits and referrals to other veteran service organizations. Program also provides resources and referrals for veterans and their families.

■ **CAREER RESOURCES**

350 Fairfield Avenue, Bridgeport, CT 06604-6001

*Operation S.E.R.V.E.*

(203) 953-3267 Voice

(203) 610-8677 Voice

Operation S.E.R.V.E program will assist Veterans who are at risk of homelessness by referring to housing, healthcare, job training and supportive services.

■ **FEDS HIRE VETS**

Veterans Employment Program Office 1900 E Street Nw, Washington, DC 20415

(202) 606-5090 Leave a message

Website of the Federal Government helps men and women who have served in the military find employment in the Federal

## Service Listings

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Government.

■ **NATIONAL GUARD FAMILY PROGRAM**  
1411 Jefferson Davis Highway, Arlington, VA  
22202-3231

*Vets4Warriors Hotline*  
(855) 838-8255 Hotline

Peer support 24/7 hotline program provides easy access to trained veteran peers by phone or online representing all branches of the military. Services include access to behavioral health clinicians for substance abuse and behavioral health issues, referrals to local community services, military veteran centers, military healthcare providers based upon the needs of the Service Member, and non-clinical (legal, financial) assistance.

■ **NATIONAL GUARD FAMILY PROGRAM - FAMILY ASSISTANCE CENTER - HARTFORD**

360 Broad Street, Hartford, CT 06105

*Vets4Warriors Hotline*  
(855) 838-8255 Hotline

Peer support 24/7 hotline program provides easy access to trained veteran peers by phone or online representing all branches of the military. Services include access to behavioral health clinicians for substance abuse and behavioral health issues, referrals to local community services, military veteran centers, military healthcare providers based upon the needs of the Service Member, and non-clinical (legal, financial) assistance.

■ **NATIONAL GUARD FAMILY PROGRAM - FAMILY ASSISTANCE CENTER - MANCHESTER**

330 Main Street, Manchester, CT 06040

*Vets4Warriors Hotline*  
(855) 838-8255 Hotline

Peer support 24/7 hotline program provides easy access to trained veteran peers by phone or online representing all branches of the military. Services include access to behavioral health clinicians for substance abuse and behavioral health issues, referrals to local community services, military veteran centers, military healthcare providers based upon the needs of the Service Member, and non-clinical (legal, financial) assistance.

■ **NATIONAL GUARD FAMILY PROGRAM - FAMILY ASSISTANCE CENTER - NEW LONDON**

249 Bayonet Street, New London, CT 06320

*Vets4Warriors Hotline*  
(855) 838-8255 Hotline

Peer support 24/7 hotline program provides easy access to trained veteran peers by phone or online representing all branches of the military. Services include access to behavioral health clinicians for substance abuse and behavioral health issues, referrals to local community services, military veteran centers, military healthcare providers based upon the needs of the Service Member, and non-clinical (legal, financial) assistance.

■ **NATIONAL GUARD FAMILY PROGRAM - FAMILY ASSISTANCE CENTER - NORWICH**  
38 Stott Avenue, Norwich, CT 06360

*Vets4Warriors Hotline*  
(855) 838-8255 Hotline

Peer support 24/7 hotline program provides easy access to trained veteran peers by phone or online representing all branches of the military. Services include access to behavioral health clinicians for substance abuse and behavioral health issues, referrals to local community services, military veteran centers, military healthcare providers based upon the needs of the Service Member, and non-clinical (legal, financial) assistance.

■ **NATIONAL GUARD FAMILY PROGRAM - FAMILY ASSISTANCE CENTER - WATERBURY**

64 Field Street, Waterbury, CT 06702

*Vets4Warriors Hotline*  
(855) 838-8255 Hotline

Peer support 24/7 hotline program provides easy access to trained veteran peers by phone or online representing all branches of the military. Services include access to behavioral health clinicians for substance abuse and behavioral health issues, referrals to local community services, military veteran centers, military healthcare providers based upon the needs of the Service Member, and non-clinical (legal, financial) assistance.

■ **NATIONAL RESOURCE DIRECTORY**

(n/a), Washington, DC 20301

Website connects wounded warriors, military service members, veterans, and their families with those who support them. The website provides access to services and resources at the national, state and local levels to support recovery, rehabilitation and community reintegration.

■ **NATIONAL SUICIDE PREVENTION LIFELINE**

666 Broadway Suite 200, New York, NY 10012

(800) 273-8255 Hotline

(888) 628-9454 Voice

(800) 799-4889 Voice/TTY

Lifeline maintains a tipsheet with national resources for veterans and active military, including links to VA facilities, VA health clinics and hospitals, suicide prevention coordinators and crisis counselors, benefits offices, and community based Vet Centers. The Tip Sheet can only be accessed by someone with a password.

■ **NATIONAL VETERANS SERVICES FUND**

PO Box 2465, Darien, CT 06820-0465

(800) 521-0198 Voice

Referrals for veterans to psychiatric counseling, and medical and social services.

■ **VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, NEWINGTON CAMPUS**

555 Willard Avenue, Newington, CT 06111

*Veteran Combat Call Center*

(877) 927-8387 Hotline

Veteran Combat Call Center, a 24/7 confidential call center where combat veterans and their families can talk to counselors, that are also combat veterans about concerns,

difficulties or issues they may be facing as they transition back into the community and family responsibilities. This program is the most recent refinement of the "Veterans Helping Veterans" program which assisted veterans and their families navigate their way through unsettling times, personal problems and support systems.

■ **VFW NATIONAL HOME FOR CHILDREN**  
3573 South Waverly Road, Eaton Rapids, MI 48827

*National Home Helpline*  
(800) 313-4200 Voice

The National Home Helpline connects families with support services in their own community and provides intensive case management assistance to resolve pressing issues.

**Suicide Prevention Hotlines**

*Programs that provide telephone crisis intervention services for individuals who are having suicidal feelings with the objective of exploring alternatives to self-harm or self-destruction. Suicide prevention workers establish and maintain contact with the individual while identifying and clarifying the focal problem, evaluate the suicidal potential, assess the individual's strengths and resources, and mobilize available resources including paramedic or police intervention and emergency psychiatric care as needed. These programs can also help individuals who are worried about the potentially suicidal behavior of another with the objective of helping them identify warning signs and provide options on seeking further help.*

**for Veterans**

■ **NATIONAL SUICIDE PREVENTION LIFELINE**

666 Broadway Suite 200, New York, NY 10012

*Veterans Hotline*  
(800) 273-8255 Ext. 1 Hotline  
(888) 628-9454 Voice  
(800) 799-4889 Voice/TTY

24/7 suicide hotline sponsored by the U.S. Dept. of Veterans Affairs provides mental health intervention services, including immediate intervention, or linkage to mental health services and suicide prevention coordinators at every local VA facility in the United States.

**System Advocacy**

*Programs that seek changes in community conditions, structures or institutions when modifications in the service delivery system as a whole are required to ensure the adequate availability of essential community services, to contribute to human growth and development and to prevent unwitting support of conditions which are injurious to individuals and families who are residents. The objective of system advocacy is to make changes that are required to benefit the community as a whole rather than focusing on the needs of a particular individual, family or group of residents.*

**for Veteran/Military Personnel Issues**

■ **PRISONER OF WAR/MISSING IN ACTION, CT FORGET-ME-NOTS**

22 Revere Road, New Milford, CT 06776-3908  
(860) 355-2567 Voice

Volunteer education/advocacy group seeks the return of prisoners-of-war and those who are missing-in-action.

**Temporary Financial Assistance**

*Programs that provide assistance for people who are experiencing an unexpected financial crisis and have insufficient resources to obtain essential services or to meet expenses in situations where financial assistance related to their specific circumstance is unavailable. Monetary assistance may be in the form of immediate cash, loans, checks or vouchers.*

**for Families of Military Personnel/Veterans**

■ **CONNECTICUT NATIONAL GUARD FOUNDATION**

360 Broad Street, Hartford, CT 06105-3795  
(860) 241-1550 Voice

Foundation provides emergency financial aid assistance to Connecticut National Guard and Organized Militia members and their families in need.

■ **FRIENDSHIP SERVICE CENTER OF NEW BRITAIN**

85 Arch Street, New Britain, CT 06051  
*Supportive Services for Veteran Families (SSVF)*  
(860) 225-0211 Voice

SSVF provides assistance and outreach to veterans and/or families of veterans who are homeless or at imminent risk of homelessness. Services include financial assistance with rent, security deposits, utilities, and moving costs, outreach services and screening for VA benefits eligibility, and assistance with child care and transportation.

### **Transitional Housing/Shelter**

*Programs that provide extended shelter and supportive services for homeless individuals and/or families with the goal of helping them live independently and transition into permanent housing. Some programs require that the individual/family be transitioning from a short-term emergency shelter. The length of stay varies considerably by program. It is generally longer than two weeks but typically 60 days or more and, in many cases, up to two years or more. The supportive services may be provided directly by the organization managing the housing or may be coordinated by them and provided by other public or private agencies. Transitional housing/shelter is generally provided in apartment style facilities with a higher degree of privacy than short-term homeless shelters; may be provided at no cost to the resident; and may be configured for specialized groups within the homeless population such as people with substance abuse problems, homeless mentally ill, homeless domestic violence victims, veterans or homeless people with AIDS/HIV. In some cases, a "transition in place" option allows families to continue living in the same complex (if not the same unit) where their transitional housing unit is located when they are ready to move to permanent housing. In other cases, the permanent housing option is either public housing or private rental housing supported by a tenant-based voucher subsidy. Included are post-domestic violence shelter housing programs that make affordable rental housing (or other accommodations) available to women, generally those who are coming directly out of a domestic violence shelter or other crisis shelter, often in apartment complexes owned by the shelter.*

### **for Families of Military Personnel/Veterans**

■ **VFW NATIONAL HOME FOR CHILDREN**  
3573 South Waverly Road, Eaton Rapids, MI 48827

(800) 313-4200 Voice

The National Home provides a home and supportive services for children, or a spouse and children, of active duty military personnel during times of deployment. The National Home also provides a home and supportive services for single parent, military families. This is a time limited, goal oriented program that lasts from 1 to 3 years. The National Home also provides a home and supportive services for veterans and any accompanying family members if the veteran is in pursuit of VA vocational rehabilitation services.

### **for Veterans**

■ **COLUMBUS HOUSE - HARKNESS HOUSE**  
138 Howard Avenue, New Haven, CT 06519  
*Harkness House*

(203) 823-3116 Voice

Transitional housing program provides case management and support to 14 male veterans for up to two years. Program's goals are to provide stable housing for veterans, increase access and connection to services, expand social and employment skills, grow self-determination, and encourage reconnection to their communities. Harkness House is part of Columbus House's Homefront initiative to support Veterans who are homeless.

### ■ **COMMUNITY RENEWAL TEAM - VETERANS CROSSING**

22 Colt Street, East Hartford, CT 06118

*Veterans Crossing*  
(860) 680-5675 Voice

Transitional housing program provides support to 12 male veterans ages 18+.

### ■ **HOMES FOR THE BRAVE**

655 Park Avenue, Bridgeport, CT 06604  
(203) 338-0669 Voice

Transitional living facility serves veterans who have been referred from Fairfield County homeless shelters and veterans involved in treatment at the VA Connecticut Healthcare System who have chronic health, mental health or substance abuse issues. The facility serves a limited number of homeless who are non-veterans and in need of transitional housing and who demonstrate motivation for rehabilitation. The transitional program is a psycho-educational and psycho-social rehabilitation program that assists people in learning the skills needed to transition back into the community. Support services include substance abuse groups, life-skills coaching, mental health counseling and treatment, vocational training, and medical and clinical services. Case managers work with VA case managers to assist veterans in skills development and money management to enable residents to save for apartments of their own. Section 8 Housing Vouchers may be available to graduates of this facility. Shelter Plus vouchers may also be available to graduates who still need supportive case management services. Length of stay is up to 24 months.

### ■ **NEW LONDON HOMELESS HOSPITALITY CENTER - PROJECT HOME**

51-53 Mountain Avenue, New London, CT 06320  
(860) 439-1573 Voice

Project Home provides transitional housing for veterans who are struggling with mental health or substance abuse issues or who have been unemployed for a long time. The program helps residents with finding a job and accessing veterans services. Veterans can stay for up to two years but the goal is to get them into their own apartment quickly.

### ■ **VETERANS AFFAIRS, STATE OF CONNECTICUT DEPARTMENT OF - RESIDENTIAL PROGRAMS AND FELLOWSHIP HOUSE**

287 West Street, Rocky Hill, CT 06067

*Residential Facility*  
(860) 616-3800 Voice  
(860) 616-3803 Voice

Residential Facility at the Veterans Home offers a continuum of rehabilitative services designed to assist veterans with their return to independent living in the community. Services include room and board, substance abuse treatment and counseling, job training and education, temporary employment and job placement; and supportive housing for those obtaining full time employment.

**■ VETERANS AFFAIRS, UNITED STATES  
 DEPARTMENT OF - CONNECTICUT  
 HEALTHCARE SYSTEM, ERRERA  
 COMMUNITY CARE CENTER**  
 114-152 Boston Post Road, West Haven, CT  
 06516  
 (203) 479-8000 Voice  
 (877) 222-8387 Voice  
 (866) 808-7921 Voice  
 Transitional housing programs for veterans.

**■ VETERANS SUPPORT FOUNDATION**  
 366 Union Avenue 1st Floor, West Haven, CT  
 (860) 713-4669 Voice  
 Veterans Support Foundation provides transitional housing for homeless veterans who are willing to participate in a treatment program for mental health and/or substance abuse issues.

**■ VFW NATIONAL HOME FOR CHILDREN**  
 3573 South Waverly Road, Eaton Rapids, MI  
 48827  
 (800) 313-4200 Voice  
 The National Home provides a home and supportive services for children, or a spouse and children, of active duty military personnel during times of deployment. The National Home also provides a home and supportive services for single parent, military families. This is a time limited, goal oriented program that lasts from 1 to 3 years. The National Home also provides a home and supportive services for veterans and any accompanying family members if the veteran is in pursuit of VA vocational rehabilitation services.

**Veteran Disability Compensation Benefits**  
*A program administered by the U.S. Department of Veterans Affairs that provides regular monthly payments to compensate veterans who are disabled by injury or illness incurred in or aggravated by active military service and discharged or separated under other than dishonorable conditions. Substandard care at a VA hospital that causes an injury may also be considered service connected. Payment amounts depend upon the percentage of disability. The Compensation Program also provides monthly payments, as specified by law, to surviving spouses, dependent children and dependent parents in recognition of the economic loss caused by the veteran's death during active military service or, subsequent to discharge from military service, as a result of a service-connected disability.*

**■ VETERANS AFFAIRS, UNITED STATES  
 DEPARTMENT OF - GROTON COAST  
 GUARD ACADEMY ITINERANT OFFICE**  
 15 Mohegan Avenue, New London, CT 06320  
 (860) 444-8249 Voice  
 Disability compensation for veterans with service connected disabilities is based upon the degree of disability and the number of his/her dependents.

**■ VETERANS AFFAIRS, UNITED STATES  
 DEPARTMENT OF - GROTON SUBMARINE  
 BASE ITINERANT OFFICE**  
 Submarine Base Unit 83, Groton, CT 06340  
 (860) 694-4696 Voice  
 Disability compensation for veterans with service connected disabilities is based upon the degree of disability and the number of his/her dependents.

**■ VETERANS AFFAIRS, UNITED STATES  
 DEPARTMENT OF (VA)**  
 555 Willard Avenue 4th Floor, Newington, CT  
 06111  
 (800) 827-1000 Voice  
 (800) 829-4833 TTY  
 Disability compensation for veterans with service connected disabilities is based upon the degree of disability and the number of his/her dependents.

**Veteran Homes**  
*Programs that provide care on an ambulatory self-care basis for veterans who are limited by age or illness and are not in need of acute hospitalization or skilled nursing services in situations where care in a home setting is either not available or unsuitable.*

**■ VETERANS AFFAIRS, STATE OF  
 CONNECTICUT DEPARTMENT OF**  
 287 West Street, Rocky Hill, CT 06067  
 (860) 616-3800 Voice  
 (866) 928-8387 Voice  
 Board and care home for homeless or needy veterans who do not need nursing care.

**Veteran Pension Program**  
*A program administered by the U.S. Department of Veterans Affairs that provides regular monthly payments for unemployed veterans age 65 and older and for wartime veterans who have a limited income. Veterans are generally eligible for pension benefits if they were discharged from service under conditions other than dishonorable, served at least 90 days of active military service one day of which was during a wartime period, their countable family income is below allowable yearly limits set by law, and they are age 65 or older or have a permanent and total disability not directly connected to their active duty service. Veterans who entered active duty after September 7, 1980, generally must have served at least 24 months or the full period for which called or ordered to active duty. The Pension Program also provides monthly payments, as specified by law, to surviving spouses and dependent children of deceased wartime veterans with limited incomes.*

**■ VETERANS AFFAIRS, UNITED STATES  
 DEPARTMENT OF - GROTON COAST GUARD  
 ACADEMY ITINERANT OFFICE**  
 15 Mohegan Avenue, New London, CT 06320  
 (860) 444-8249 Voice  
 Low income veterans with at least 90 days of active military service, at least one day of which was during a period of war, can apply for monthly pension payments. Some surviving spouses and dependent children are also eligible.

■ **VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - GROTON SUBMARINE  
BASE ITINERANT OFFICE**

Submarine Base Unit 83, Groton, CT 06340  
(860) 694-4696 Voice

Low income veterans with at least 90 days of active military service, at least one day of which was during a period of war, can apply for monthly pension payments. Some surviving spouses and dependent children are also eligible.

■ **VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF (VA)**

555 Willard Avenue 4th Floor, Newington, CT  
06111

(800) 827-1000 Voice  
(800) 829-4833 TTY

Low income veterans with at least 90 days of active military service, at least one day of which was during a period of war, can apply for monthly pension payments. Some surviving spouses and dependent children are also eligible.

**Veteran Reintegration Counseling**

*Programs that provide emotional support, information and guidance for veterans who have emotional problems relating to experiences they had while in the service or who have separated from the military and are having difficulty adjusting to their civilian status.*

■ **DANBURY VET CENTER**

457 North Main Street 1st Floor, Danbury, CT  
06811

(203) 790-4000 Voice

Readjustment counseling for veterans who served in combat zones or experienced military sexual trauma.

■ **HARTFORD VET CENTER**

25 Elm Street, Rocky Hill, CT 06067

(860) 563-8800 Voice

Readjustment counseling for veterans and their families.

■ **NEW HAVEN VET CENTER**

141 Captain Thomas Boulevard, West Haven,  
CT 06516

(203) 932-9899 Voice

Offers individual, group and family counseling and referrals to veterans and their families.

■ **NORWICH VET CENTER**

2 Cliff Street 3rd Floor, Norwich, CT 06360

(860) 887-1755 Voice

Readjustment counseling for veterans who served in combat zones or experienced military sexual trauma.

■ **VETERANS AFFAIRS, STATE OF  
CONNECTICUT DEPARTMENT OF -  
RESIDENTIAL PROGRAMS AND FELLOWSHIP  
HOUSE**

287 West Street, Rocky Hill, CT 06067

*Residential Facility*

(860) 616-3800 Voice

(860) 616-3803 Voice

Residential Facility at the Veterans Home offers a continuum of rehabilitative services designed to assist veterans with their return to independent living in the community. Services include room and board, substance abuse treatment and counseling, job training and education, temporary employment and job placement; and supportive housing for those obtaining full time employment.

**Veteran Survivors Insurance**

*A program administered by the U.S. Department of Veterans Affairs that provides special payments for the eligible survivors of deceased veterans whose wartime or peacetime service meets specific criteria for service-connected death compensation or non-service-connected death pensions. Eligible survivors (dependent children, surviving spouses and parents) who are seriously disabled may also qualify for Aid and Attendance or Housebound benefits which are paid in addition to the basic benefit.*

■ **VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - DEPENDENCY AND  
INDEMNITY COMPENSATION (DIC)**

500 Wissahickon Avenue, Philadelphia, PA  
19101

(800) 669-8477 Voice

(800) 829-4833 TTY

Compensation and pension benefits are paid to eligible surviving spouses and dependent children.

**Veteran/Military Health Insurance**

*Programs administered by the Department of Defense (DoD) Health Affairs Office or the U.S. Department of Veterans Affairs that provide health benefits coverage for eligible military personnel, eligible veterans and eligible dependents.*

■ **VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CHAMPVA PROGRAM**

VA Health Administration Center PO Box 65023,  
Denver, CO 80206

*CHAMPVA*

(800) 733-8387 Voice

CHAMPVA, the VA civilian health and medical program, shares the cost of medical care for eligible dependents and certain survivors of veterans who are service-connected for disability or death.

**■ VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM, DANBURY  
PRIMARY CARE CENTER**

7 Germantown Road Suite 2B, Danbury, CT  
06810

*Uniform Benefits Package*

(203) 798-8422 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

The VA's Uniform Benefits Package emphasizes preventive and primary care, offering a full range of outpatient and inpatient services. Veterans can apply for enrollment at any VA health care facility, veteran's benefits office, eligibility office, or via the Internet at [www.va.gov](http://www.va.gov) and click on on-line applications.

Medications for enrolled veterans are covered by the program as long as they have been prescribed by a physician employed by or under contract with VA. Prescriptions from private providers are not filled at the VA pharmacy. Some veterans will be required to make a co-payment for prescriptions depending upon veteran's priority group.

**■ VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM, ELIGIBILITY  
OFFICE**

950 Campbell Avenue, West Haven, CT  
06516

*Uniform Benefits Package*

(203) 932-5711 Ext. 3328 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

The VA's Uniform Benefits Package emphasizes preventive and primary care, offering a full range of outpatient and inpatient services. Veterans can apply for enrollment at any VA health care facility, veteran's benefits office, eligibility office, or via the Internet at [www.va.gov](http://www.va.gov) and click on on-line applications.

Medications for enrolled veterans are covered by the program as long as they have been prescribed by a physician employed by or under contract with VA. Prescriptions from private providers are not filled at the VA pharmacy. Some veterans will be required to make a co-payment for prescriptions depending upon veteran's priority group.

**■ VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM, NEW LONDON  
PRIMARY CARE CENTER**

4 Shaw's Cove, New London, CT 06320

*Uniform Benefits Package*

(860) 437-3611 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

The VA's Uniform Benefits Package emphasizes preventive and primary care, offering a full range of outpatient and inpatient services. Veterans can apply for enrollment at any VA health care facility, veteran's

benefits office, eligibility office, or via the Internet at [www.va.gov](http://www.va.gov) and click on on-line applications. Medications for enrolled veterans are covered by the program as long as they have been prescribed by a physician employed by or under contract with VA. Prescriptions from private providers are not filled at the VA pharmacy. Some veterans will be required to make a co-payment for prescriptions depending upon veteran's priority group.

**■ VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM, NEWINGTON CAMPUS**

555 Willard Avenue, Newington, CT 06111

*Uniform Benefits Package*

(860) 666-6951 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

The VA's Uniform Benefits Package emphasizes preventive and primary care, offering a full range of outpatient and inpatient services. Veterans can apply for enrollment at any VA health care facility, veteran's benefits office, eligibility office, or via the Internet at [www.va.gov](http://www.va.gov) and click on on-line applications. Medications for enrolled veterans are covered by the program as long as they have been prescribed by a physician employed by or under contract with VA.

Prescriptions from private providers are not filled at the VA pharmacy. Some veterans will be required to make a co-payment for prescriptions depending upon veteran's priority group.

**■ VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM, STAMFORD PRIMARY  
CARE CENTER**

1275 Summer Street Suite 102, Stamford, CT  
06905

*Uniform Benefits Package*

(203) 325-0649 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

The VA's Uniform Benefits Package emphasizes preventive and primary care, offering a full range of outpatient and inpatient services. Veterans can apply for enrollment at any VA health care facility, veteran's benefits office, eligibility office, or via the Internet at [www.va.gov](http://www.va.gov) and click on on-line applications. Medications for enrolled veterans are covered by the program as long as they have been prescribed by a physician employed by or under contract with VA.

Prescriptions from private providers are not filled at the VA pharmacy. Some veterans will be required to make a co-payment for prescriptions depending upon veteran's priority group.

**■ VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM, WATERBURY  
PRIMARY CARE CENTER**

95 Scovill Street, Waterbury, CT 06706

*Uniform Benefits Package*

(203) 465-5292 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

The VA's Uniform Benefits Package emphasizes preventive

## Service Listings

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and primary care, offering a full range of outpatient and inpatient services. Veterans can apply for enrollment at any VA health care facility, veteran's benefits office, eligibility office, or via the Internet at [www.va.gov](http://www.va.gov) and click on on-line applications. Medications for enrolled veterans are covered by the program as long as they have been prescribed by a physician employed by or under contract with VA. Prescriptions from private providers are not filled at the VA pharmacy. Some veterans will be required to make a co-payment for prescriptions depending upon veteran's priority group.

■ **VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM, WINDHAM  
PRIMARY CARE CENTER**

96 Mansfield Street, Willimantic, CT 06226

*Uniform Benefits Package*

(860) 450-7583 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

The VA's Uniform Benefits Package emphasizes preventive and primary care, offering a full range of outpatient and inpatient services. Veterans can apply for enrollment at any VA health care facility, veteran's benefits office, eligibility office, or via the Internet at [www.va.gov](http://www.va.gov) and click on on-line applications. Medications for enrolled veterans are covered by the program as long as they have been prescribed by a physician employed by or under contract with VA. Prescriptions from private providers are not filled at the VA pharmacy. Some veterans will be required to make a co-payment for prescriptions depending upon veteran's priority group.

■ **VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM, WINSTED  
PRIMARY CARE CENTER**

115 Spencer Street, Winsted, CT 06098

*Uniform Benefits Package*

(860) 738-6985 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

The VA's Uniform Benefits Package emphasizes preventive and primary care, offering a full range of outpatient and inpatient services. Veterans can apply for enrollment at any VA health care facility, veteran's benefits office, eligibility office, or via the Internet at [www.va.gov](http://www.va.gov) and click on on-line applications. Medications for enrolled veterans are covered by the program as long as they have been prescribed by a physician employed by or under contract with VA. Prescriptions from private providers are not filled at the VA pharmacy. Some veterans will be required to make a co-payment for prescriptions depending upon veteran's priority group.

■ **VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - GROTON COAST  
GUARD ACADEMY ITINERANT OFFICE**

15 Mohegan Avenue, New London, CT 06320

*CHAMPVA*

(860) 444-8249

CHAMPVA, the VA civilian health and medical program, shares the cost of medical care for eligible dependents and certain survivors of veterans who are service-connected for disability or death.

■ **VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - GROTON SUBMARINE  
BASE ITINERANT OFFICE**

Submarine Base Unit 83, Groton, CT 06340

*CHAMPVA*

(860) 694-4696

CHAMPVA, the VA civilian health and medical program, shares the cost of medical care for eligible dependents and certain survivors of veterans who are service-connected for disability or death.

■ **VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF (VA)**

555 Willard Avenue 4th Floor, Newington, CT 06111

*CHAMPVA*

(800) 829-4833

(860) 665-7654

(800) 827-1000 National # (routes to the appropriate Regional VA Office)

CHAMPVA, the VA civilian health and medical program, shares the cost of medical care for eligible dependents and certain survivors of veterans who are service-connected for disability or death.

**Veterans Affairs Medical Centers**

*Health care facilities operated by the U.S. government that provide inpatient and outpatient medical, surgical and psychiatric care for eligible veterans.*

■ **VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM**

950 Campbell Avenue, West Haven, CT 06516

(203) 932-5711 Voice

(877) 222-8387 Voice

(866) 808-7921 Voice

Federal veteran medical center provides inpatient and outpatient medical, psychiatric, and emergency services, substance abuse treatment, and rehabilitation. Also offers outpatient clinical services, respite care, and selected basic needs and social services for veterans and their families. Inpatient services are offered through the VA Connecticut Healthcare System West Haven campus, while geriatric evaluation and selected outpatient services are provided through the Newington Campus. Special programs include a separate medical clinic for female veterans, a rehabilitation center for veterans who are legally blind, and outpatient primary care centers located throughout the state.

■ **VETERANS AFFAIRS, UNITED STATES  
DEPARTMENT OF - CONNECTICUT  
HEALTHCARE SYSTEM, NEWINGTON CAMPUS**

555 Willard Avenue, Newington, CT 06111

(860) 666-6951 Voice

**(866) 808-7921 Voice**

Federal veteran medical center provides inpatient and outpatient medical, psychiatric, and emergency services, substance abuse treatment, and rehabilitation. Also offers outpatient clinical services, respite care, and selected basic needs and social services for veterans and their families. Inpatient services are offered through the VA Connecticut Healthcare System West Haven campus, while geriatric evaluation and selected outpatient services are provided through the Newington Campus. Special programs include a separate medical clinic for female veterans, a rehabilitation center for veterans who are legally blind, and outpatient primary care centers located throughout the state.